

Low Balance Profiles

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Section overview

This section displays the list of all **Low Balance Profiles** registered in the system. Low Balance Profiles are used for notifications management for prepaid customers' balance control. The low balance notifications are sent over e-mail.

The structure of the section is presented in a screenshot below.

Screenshot: Low Balance Profiles section

Low Balance Profiles

New Profile

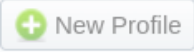

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ID	Name	User Notification		Client Notification		Reseller	Sort Order
		Threshold	Notify	Threshold	Notify		
1	default	100 USD	Client Owner's Email	50 USD	Client's Billing Email	Company Name	100

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Functional **buttons/icons** presented in the section are as follows:


Button/Icon	Description
	Allows creating a new low balance profile
	Allows deleting a low balance profile from the system. Requires confirmation

Adding a New Low Balance Profile

To add a new low balance profile, you need to:

- Click the **New Profile** button
- In the appearing pop-up window, fill in the required fields (screenshot below)
- Click **OK**

Screenshot: Adding a new low balance profile



Low Balance Profiles

Name:

Reseller:

Currency: Max Qty: notifications

Sort Order: Period: hour(s)

USER NOTIFICATION

Threshold: USD Notify: ☐ Client Owner's Email

Users:

Emails:


CLIENT NOTIFICATION

Threshold: USD Notify: ☐ Client's Billing Email

Emails:

add advanced rule

OK Cancel Apply

Section	Field	Description
General	Name	The name of a Low Balance Profile <div>  You can click on the Low Balance Profile name to open its settings/edit a Low Balance Profile. </div>
	Reseller	Select the owner for this profile
	Currency	Set the Currency for the profile
	Sort Order	Order of the entity in the list
	Max Qty	The maximum quantity of notifications to send under each particular rule. The counter resets when the balance is refilled.
	Period	The frequency of checks and sending notifications. For example, if you would like to send notifications each day, set this value to 24 hours.
User Notification	Threshold	If the available balance of a Client becomes lower than the specified threshold, the notifications will be fired.
	Notify check box	The notifications will be sent to the email configured for the current Reseller/Manager of the Client.
	Users	Specify needed users here.

	Emails	Specify additional emails here.
Client Notification	Threshold	If the available balance of a Client becomes lower than the specified threshold, the notifications will be fired.
	Notify check box	The notifications will be sent to the Billing Email of the Client.
	Emails	Specify additional emails here.

Screenshot: Adding an advanced rule

Threshold:
USD

Notify:
☐
Client's Billing Email

Inactivity:
day(s)

Emails:

Field	Description
Threshold	If the available balance of a Client becomes lower than the specified threshold, the notifications will be fired.
Notify checkbox	The notifications will be sent to the Billing Email of the Client.
Inactivity	Send notification only if the Client has been <i>inactive</i> for the given duration. This setting defines a typically lower threshold if the customer stops using the services. Inactivity is treated as the absence of the charges to the Client's balance.
Emails	Specify additional emails here.