Low Balance Profiles

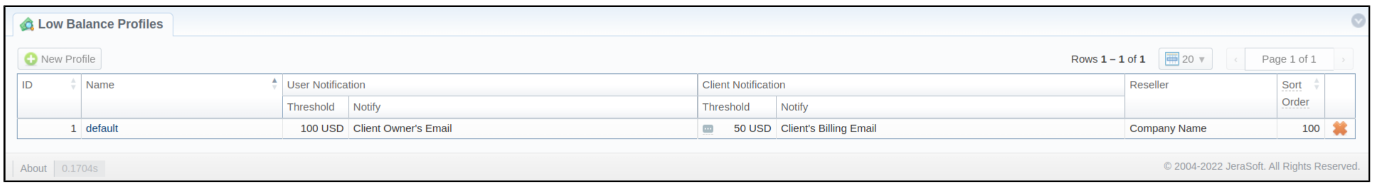
In this article

Section overview

This section displays the list of all **Low Balance Profiles** registered in the system. Low Balance Profiles are used for notifications management for prepaid customers' balance control. The low balance notifications are sent over e-mail.

The structure of the section is presented in a screenshot below.

Screenshot: Low Balance Profiles section



Functional **buttons/icons** presented in the section are as follows:

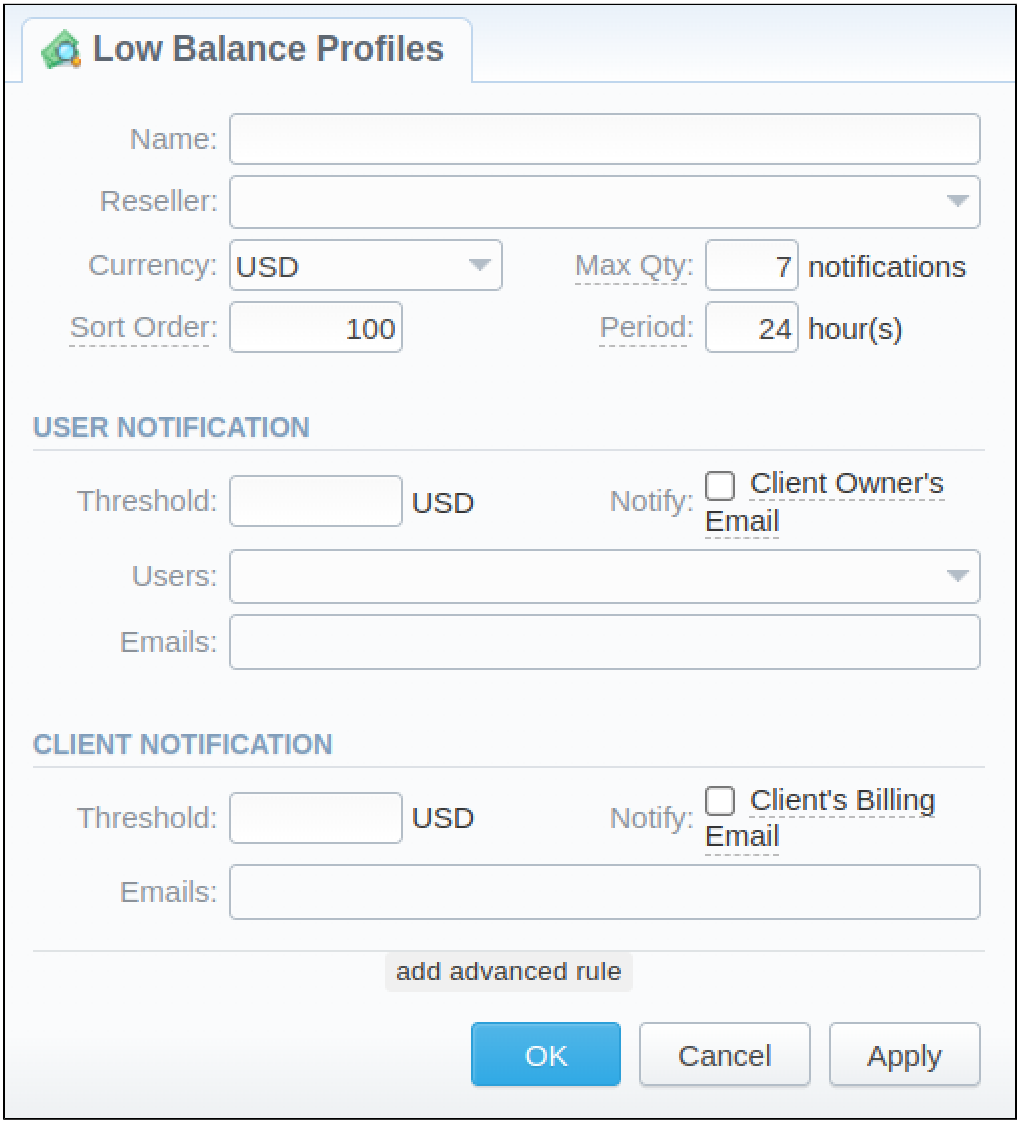
Button/Icon	Description
	Allows creating a new low balance profile
	Allows deleting a low balance profile from the system. Requires confirmation

Adding a New Low Balance Profile

To add a new low balance profile, you need to:

- Click the **New Profile** button
- In the appearing pop-up window, fill in the required fields (screenshot below)
- Click **OK**

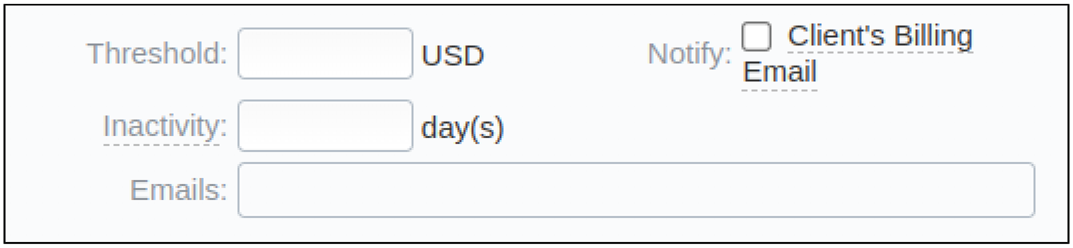
Screenshot: Adding a new low balance profile



Section	Field	Description
General	***Name***	The name of a Low Balance Profile ⓘ You can click on the Low Balance Profile name to open its settings/edit a Low Balance Profile.
	Reseller	Select the owner for this profile
	Currency	Set the Currency for the profile
	Sort Order	Order of the entity in the list
	Max Qty	The maximum quantity of notifications to send under each particular rule. The counter resets when the balance is refilled.
	Period	The frequency of checks and sending notifications. For example, if you would like to send notifications each day, set this value to 24 hours.
User Notification	***Threshold***	If the available balance of a Client becomes lower than the specified threshold, the notifications will be fired.
	Notify *check box*	The notifications will be sent to the email configured for the current Reseller/Manager of the Client.
	Users	Specify needed users here.

	Emails	Specify additional emails here.
Client Notification	***Threshold***	If the available balance of a Client becomes lower than the specified threshold, the notifications will be fired.
	Notify *check box*	The notifications will be sent to the ***Billing Email*** of the Client.
	Emails	Specify additional emails here.

Screenshot: Adding an advanced rule



Field	Description
Threshold	If the available balance of a Client becomes lower than the specified threshold, the notifications will be fired.
Notify *checkbox*	The notifications will be sent to the ***Billing Email*** of the Client.
Inactivity	Send notification only if the Client has been *inactive* for the given duration. This setting defines a typically lower threshold if the customer stops using the services. Inactivity is treated as the absence of the charges to the Client's balance.
Emails	Specify additional emails here.