

Audit Log

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Section overview

When it comes to keeping an ear to the ground about what is going on in the system, the **Audit Log** section comes to your rescue. This section displays detailed information concerning all **actions** performed by users in JeraSoft Billing with **Clients**, **Resellers**, **Accounts**, and **DIDs** (see screenshot below):

Screenshot: Audit Log section main window

Audit Log				
Date	Object	Action	Data	
04/02/2021				
13:18:20	Customer A #11	Client - Modification by Invoking Manager	Last Invoice: 2021-03-31	⇒ 2021-03-01
13:18:19	Company Name #3	Reseller - Create by _system #1	Last Invoice Number: 100001	⇒ 100000
03/31/2021				
18:42:10	Vendor B #16	Client - Modification by Calculator	Activation Date: 2021-03-31T18:00:00+00:00	⇒
18:41:47	term_accB2 #183	Account - Create by Administrator #1	Address: 127.0.0.12 ASN: Client ID: 16	
18:38:52	Customer C #13	Client - Modification by Calculator	Activation Date: 2021-03-31T18:00:00+00:00	⇒

Column Name	Description
Date	Data and time of applied actions
Object	System item (<i>Client, Account, Reseller, DID Inventory</i>) that a certain action was applied to
Action	Action Name (<i>Account Creation, Client Removal, etc.</i>) and Service that is responsible for a specific action
Data	The list of changes with detailed information on what exactly was changed
Detailed Changes icon	If clicked, opens a more detailed log entry on Action

⚠ Attention

If you change the **Mail Templates** in the **Reseller** settings, these updates **will not** be displayed in the **Audit log**

Advanced Search

The displayed list of audit actions is grouped by date, and you can filter them using Advanced Search indicated by a blue downward arrow in the top right corner of the section. The search menu is presented with the following fields:

Screenshot: Advanced Search drop-down menu

0 0

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? 05/24/2021 08:39:16 +0000

Data	
	← 2021-03-01
	← 100000
00+00:00	←

Object Type:

Object Name:

Object ID:

Action:

Period: —

By User:

By Service:

Field	Description
Object Type	Select a respective object type from the given list: <ul style="list-style-type: none"> • Client • Client Template • Account • Reseller • DID Management • Payment
Object Name	Insert a name of the respective item (e.g., Customer A)
Object ID	Insert an ID of the needed object
Action	Choose a type of action available for object types separately
Period	Set an exact date and time period with Datepicker
By User	Select a User from the list. Users are grouped by status: Active and Archived .
By Service	Select a System Service from the provided list.

Attention

In case a **client**, **account**, or **reseller** was **deleted** (but not **fully**), there is a possibility to see a state of this item at the time of its removal, by clicking on its **name** in the **Object** column.