

Events Log

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Section overview

Since keeping track of all **events** that occur in the system is crucial, JeraSoft Billing offers you the **Events Log** section where you can view information regarding all **errors**, **alerts**, and **messages**, as well as configure the rules for email notifications sending. The section is divided into two tabs: **Events Log** and **Configuration**.

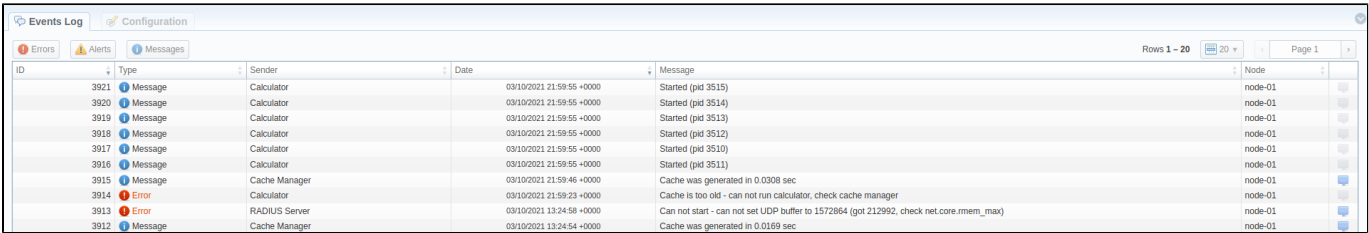
Events Log tab

Information in the tab is presented in the form of a list of all events recorded by the system. For example, the system records the following events:

- incoming or outgoing events of the client that are not registered within the system;
- number prefixes that are not registered within the system;
- incoming call prices that are higher than outgoing ones;
- incoming or outgoing calls that were rejected and others.

Tab structure is presented in the screenshot below:

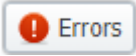

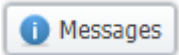
Screenshot: Events Log tab




ID	Type	Sender	Date	Message	Node
3921	Message	Calculator	03/10/2021 21:59:55 +0000	Started (pid 3515)	node-01
3920	Message	Calculator	03/10/2021 21:59:55 +0000	Started (pid 3514)	node-01
3919	Message	Calculator	03/10/2021 21:59:55 +0000	Started (pid 3513)	node-01
3918	Message	Calculator	03/10/2021 21:59:55 +0000	Started (pid 3512)	node-01
3917	Message	Calculator	03/10/2021 21:59:55 +0000	Started (pid 3510)	node-01
3916	Message	Calculator	03/10/2021 21:59:55 +0000	Started (pid 3511)	node-01
3915	Message	Cache Manager	03/10/2021 21:59:46 +0000	Cache was generated in 0.0308 sec	node-01
3914	Error	Calculator	03/10/2021 21:59:23 +0000	Cache is too old - can not run calculator, check cache manager	node-01
3913	Error	RADIUS Server	03/10/2021 13:24:58 +0000	Can not start - can not set UDP buffer to 1572864 (got 212992, check net.core.rmem_max)	node-01
3912	Message	Cache Manager	03/10/2021 13:24:54 +0000	Cache was generated in 0.0169 sec	node-01

Column Name	Description
ID	Identification number of the event
Type	Category of the event in the system (error , alert , or message)
Sender	Name of the system service that sent the event
Date	Date and time when the event occurred
Message	Description of the event
Node	Node ID that sent a notification

Functional **buttons/icons**, presented in the tab, are as follows:

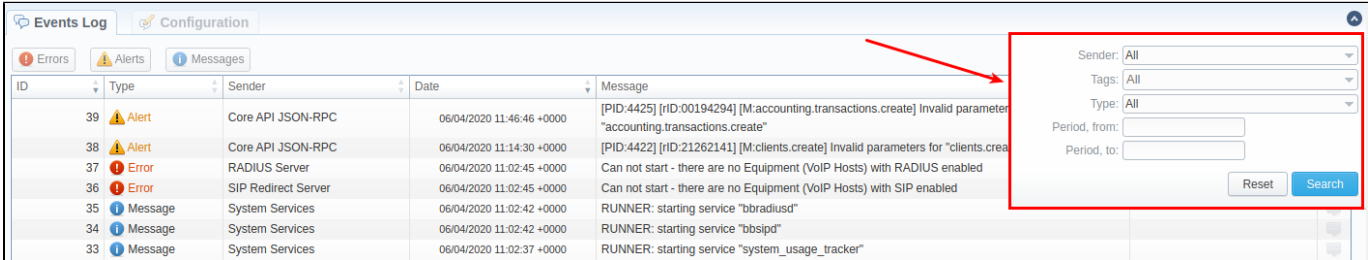
Button/Icon	Description
	Allows to filter the list of events by errors
	Allows to filter the list of events by alerts
	Allows to filter the list of events by messages

	Allows to view a detailed description of the event (if possible)
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Advanced Search

You can find the built-in **Advanced Search** drop-down menu that provides an easy way of navigation between multiple columns of the table. Click a blue downward arrow icon to open a menu with the following fields:

Screenshot: Advanced Search drop-down menu



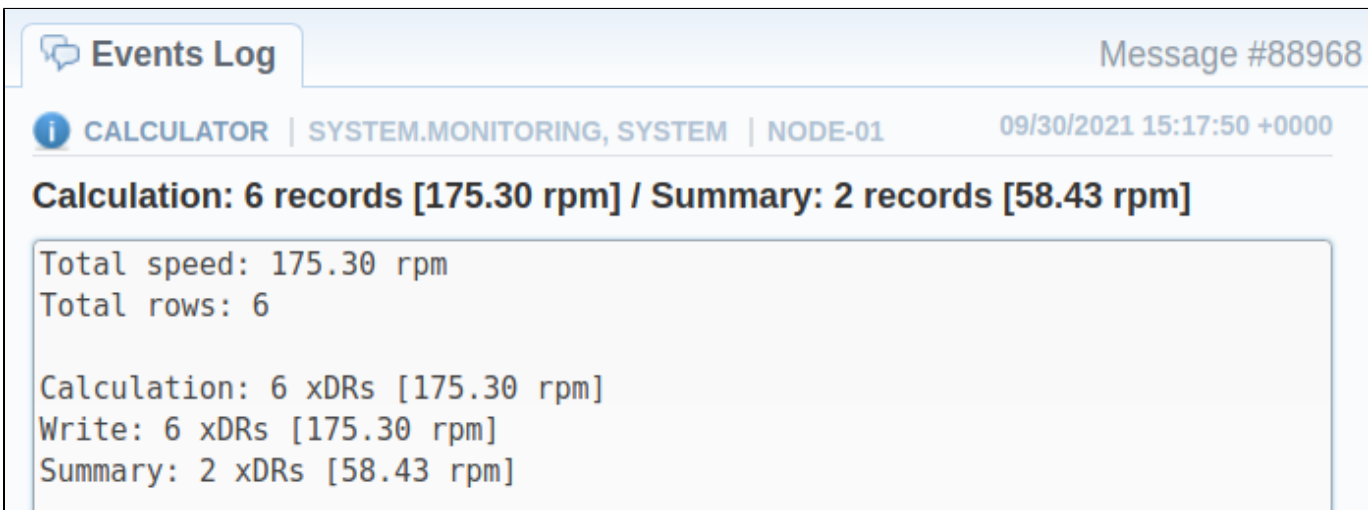
Field	Description
Sender	Select a respective sender from the given list. By default, the field value is All .
Tags	Select one or multiple tags from the provided list. By default, the field value is All .
Type	Specify a type of event: error , alert , or message . By default, the field value is All .
Period, from:	When search settings are applied, only events whose Date value Period, from value will be displayed
Period, to:	When search settings are applied, only events whose Date value Period, to value will be displayed

When all search criteria have been set, click the **Search** button to apply them. Click **Reset** to cancel the applied search.

Detailed Description of the Event

You can view detailed descriptions of some events by clicking the icon opposite a respective event on the right. A pop-up window consists of **Title** and **Event Description** (see screenshot below):

Screenshot: Detailed description of the event



Configuration Tab

In the **Configuration** tab, you can create rules for email notifications about respective events within the system. The main window represents a set of rules, presented in the form of a table (screenshot below):

Screenshot: Configuration tab

Events Log
Configuration

Add Rule
Rows 1 – 1 of 1
20
Page 1 of 1

ID	Title	E-mails	Filters	Group Limit	
1	SIP/RADIUS ALERT	test@jerasoft.net	Services: RADIUS Server, SIP Redirect Server Types: Errors, Alerts	0	

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Column Name	Description
ID	Identification number of the rule
Title	Name of the rule
Emails	List of recipients' email addresses
Filters	List of services and types of events added to the respective rule
Group Limit	Number of messages allowed to be sent separately

Functional **buttons/icons**, presented in the tab, are as follows:

Button/Icon	Description
	Allows to add a new rule for email notifications
	Allows to delete an email notification rule

Adding a new rule

You need to click the **Add Rule** button to add a new rule to the system. Following this, the **Event Log** pop-up window will show up with the respective settings (shown below):

Screenshot: Event Log pop-up window

Events Log

Title:
Emails:
Group Limit: 0 events
Details Limit: 300 characters

FILTERS
Services: All
Types: All
Tags: All
RegExp Match:

OK
Cancel
Apply

Information Block	Field	Description
General		General information block consists of the following fields:

	Title	Name of the rule that will be put into the subject of the message
	Emails	Email addresses of the recipient
	Group Limit	The boundary to control the number of messages to be sent. If there are more messages available for delivery within one monitoring cycle than the specified value , they will be sent as a single email (set 0 to get all messages separately , or an ultimate high value to receive grouped messages).
	Details Limit	Data will be limited and cut to specified characters in the grouped messages. By default, the field value is set to 300 .
Filters	Fill in this information block to make your rule more detailed and precise .	
	Services	<p>Specify billing services that will be included in these event rules.</p> <p>List of available services:</p> <ul style="list-style-type: none"> • AAA Manager; • Backup Manager; • Balances Manager; • Cache Manager; • Calculator; • Cleaner; • Cluster Health Checker; • Core API / Files Download Service; • Core API / Files Upload Service; • Core API / JSON-RPC; • Dynamic Routing Manager; • Email Rates Manager; • Events Manager; • Files Collector; • Files Downloader; • Import Manager; • Invoicing Manager; • Jurisdiction Manager; • Log Rotator; • Low Balance Monitoring; • Mail Manager; • Orig-Term Report Generator; • Packages Manager; • Provisioning Manager; • Quotas Updater; • RADIUS Server; • Rates Generator; • Rates Notificator; • Reports Monitoring; • Reports to Email; • Rerating; • SIP Redirect Server; • Statistics Manager; • Statistic Manager / Meta Info; • Summary; • Swap Deals Manager; • System Services; • System Tracker / State; • System Tracker / Usage; • Traffic Rules Manager; • Web.
	Types	Specify the category of events for the rule: errors, messages, alerts

Tags	<p>Set labels that will be applied to filter the rule.</p> <p>List of the available tags:</p> <ul style="list-style-type: none"> • aaa - includes all accounting tags: aaa.ident; aaa.ident.client; aaa.ident.rate; aaa.ident.service; aaa.routing; aaa.traffic_processing; • api - includes all API tags: api.core; api.management; api.provisioning; • coreapi; • dids; • packages - includes all package tags: packages.nofunds; • system - includes all system tags: system.cluster; system.config; system.database; system.license; system.mail; system.monitoring; system.security; system.storage; • transactions - includes all transactions tags: transactions.charge;
RegEx p Match	<p>Regular Expression Match option to filter rules. Use POSIX standart while specifying regular expressions</p>

After clicking **OK**, a new rule will be added to the general list of the **Configuration** tab.