Call Shops

In this article

- Section overview
- Advanced Search
- Creating a New Call Shop
- Steps to activate a call shop
- Interval Reload
- Finalize/Reactivate a Call Shop

Section overview

The Call Shops section allows you to create and manage call shops networks. Each call shop is **a RADIUS-based** customer. That's why for correct work of the Call Shops section, RADIUS must be enabled. The section consists of all existing call shops, each containing such details as name, balance, rate table, etc. (see screenshot below).

Screenshot: Call Shops section main window

Call Shops						Ø
😲 New Call Shop	Reload Interval 🔻				Rows 1 - 3 of 3 🖷 20 v « < Page 1 of 1 > »	
	EU SHOP	UA SHOP 1	EU SHOP UA SHOP 2	US SHOP		
		15.00 USD	15.00 USD	Ready		

Advanced Search

In the top right corner of the section above the table, the **Advanced Search** drop-down menu is located. To filter section data, fill in the following dropdown menu and click **Search**:

Screenshot: Advanced Search drop-down menu

			٥
Reseller:	all resellers		•
Status:	Active		•
		Reset	Search

Creating a New Call Shop

To create a new call shop, click the New Call Shop button and fill in the following details in a pop-up window:

Screenshot: Creating new call shop / Clients form

Shop	Allowed Credit:	100 USD
pany Name 💌	Rate Table:	AMERICA ORIG
w.	Tax Profile:	
(UTC) 👻		
v.		Lond_matcheory by we
p	VTC)	Atte Table: Tax Profile: UTC)

Field	Description		
Name	Enter a name for a call shop		
Reseller	Select a reseller that will be an owner of this call shop		
Currency	Specify preferred currency		
Timezone	Choose a preferred timezone		
Status	Select a status for this call shop: • active • stop • deleted		
Allowed Credit	Specify the credit value here		
Rate Table	Choose a rate table this call shop will be using		
Tax Profile	Specify a Tax Profile this call shop will be using		
Routing Plan	Select a routing plan, if you wish to use dynamic routing for this call shop		
Capacity	You can limit origination capacity for this call shop in this field		

When all information is entered, click **OK** and a call shop will appear on the list.

Steps to activate a call shop

When a call shop is created, you will be forwarded to the Accounts section. To activate a call shop, you need to follow these steps:

- 1. In the Accounts section, create an account for your call shop's account. Specify a rate table here, if you didn't indicate it in call shop's settings.
- 2. Return to the **Call Shops** section. Your call shop will be marked as Ready. To proceed, click on its name.
- 3. Fill in the respective form (see screenshot below) and click the Activate button. Now, your call shop is ready.

Screenshot: Call shop settings

Call Shops		Call Shop 2
Initial Payment: Credit Limit:	0 USD 20 USD	
	Activate	Close

Interval Reload

Also, you may set an interval for call shops list reloading. To do this, click the Reload Interval button and select the value from the drop-down list.

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Attention
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Please note that the Calculator tool must be in a real-time mode for correct Call Shops work.

Finalize/Reactivate a Call Shop

According to your demands, you can change the active period of the call shop.

Therefore, you may finish the call shop activities by clicking the **Finalize** button. Or you can reactivate the same call shop when it's over by clicking **Reactiv** ate on the toolbar.

To open the window with respective settings, click on the name of the call shop when it's already activated.

Screenshot: Call Shop settings

📕 Call Shops			Call Shop 1
CURRENT SESSION		CURRENT SESSION CALLS: 0	
Duration: Cost:	0:00:00 0.00 USD	 No calls were made in this session 	
Balance: Credit Limit:	5.00 USD 15.00 USD		
Finalize Rea	activate	Print Bill	Close

Also, you can print the bill of the following call shop by using the Print Bill button. To close the window, click a respective button.