

Accounts

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Section overview

This section is designed to create and manage all clients' accounts in the system. Any clients can have an unlimited number of unique accounts. Accounts are a key tool for clients' identification in JeraSoft Billing. The section is presented in the form of a table with the following columns:

Screenshot: Accounts section

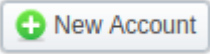



Accounts									
New Account									
Rows 1 – 2 of 2									
Page 1 of 1									
ID	Client			Account	Name / ANI / IP	Tech Prefix	Orig Details	Term Details	
176	Rose orig			rose_orig	Name: rose_orig		RT: RT ORIG - Rose RP: DR: Complex LCR	OC: — RT: — TC: — Protocol: — / Proxy: 1 / Port: —	
177	Rose term			rose_term	Name: rose_term		RT: — OC: — RT: — TC: — Protocol: — / Proxy: 1 / Port: —		
About Get Support 0.3081s									
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Column Name	Description
ID	Account's identification number
Client	Client's name
Account	Account's name
Name/ANI/IP	The way of clients' identification
Tech Prefix	Technical prefix for users' identification
Orig Details	Originator settings
Term Details	Terminator settings

Attention


- It's possible to add multiple accounts with the same IP address and different protocols/ports.
- When you **delete an account** from the system, all **associated statistics will be removed, amounts will be refunded and the client's balance will increase**. We recommend deactivating useless accounts instead of completely deleting them from the system. You can deactivate an account by disabling **Originator/Terminator Settings** checkboxes.

The section contains the respective list of functional buttons and icons.

Button/Icon	Description
	Allows creating a new client's account
	Allows filtering accounts by a specified client
	Allows viewing specified client's profile in the Clients section
	Allows viewing client's change history in the Audit log section

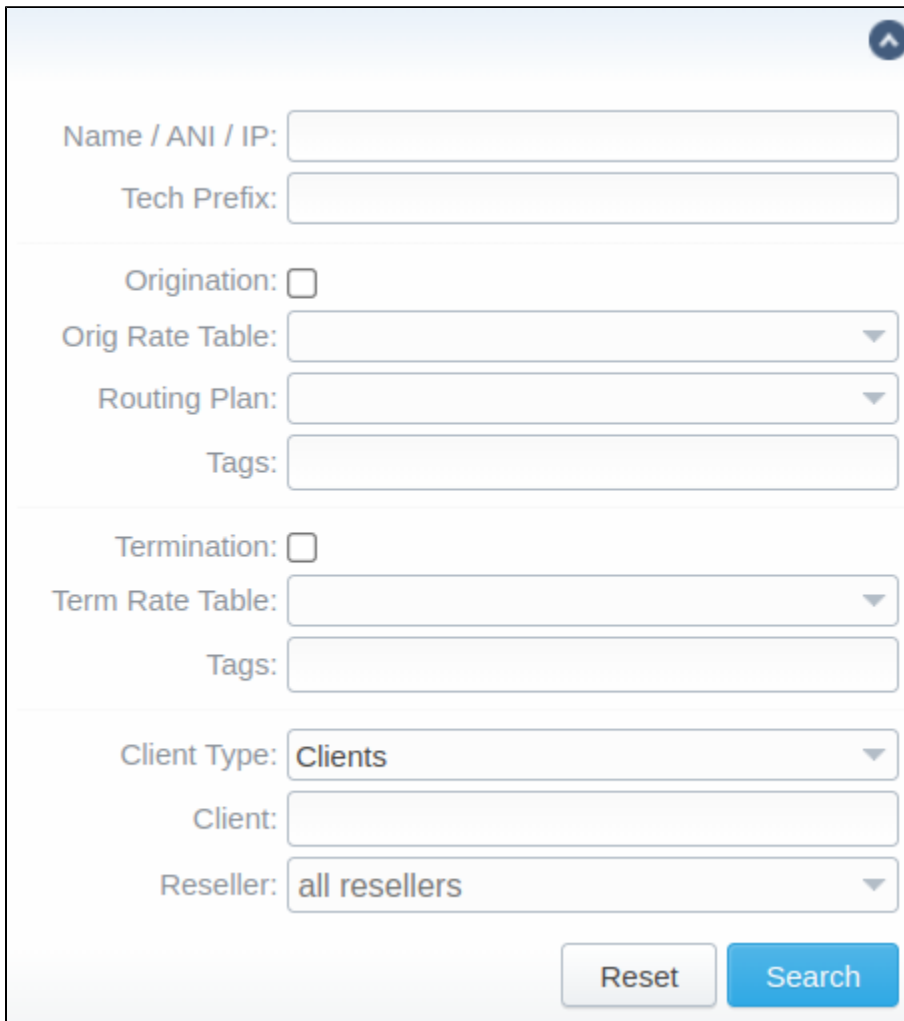
	Indicates that the Orig/Term rate table or routing plan is assigned to an account
	Allows deleting an account from the system

Advanced Search

Use the **Advanced Search** drop-down menu for fast navigation in the section (for instance, displaying accounts belonging to a certain client) by clicking on a red downward arrow  icon.

You can start a quick search by typing your keywords into a target field and clicking the **Search** button.

Screenshot: Advanced Search drop-down menu



The screenshot shows a search form with a light blue header bar containing a close button (upward arrow). The form is organized into three main sections, each with a light yellow background. The first section contains fields for 'Name / ANI / IP:', 'Tech Prefix:', 'Origination:' (with a checkbox), 'Orig Rate Table:' (dropdown), 'Routing Plan:' (dropdown), and 'Tags:'. The second section contains 'Termination:' (checkbox), 'Term Rate Table:' (dropdown), and 'Tags:'. The third section contains 'Client Type:' (dropdown with 'Clients' selected), 'Client:' (text input), and 'Reseller:' (dropdown with 'all resellers' selected). At the bottom right are 'Reset' and 'Search' buttons.

Adding New Account

To add a new account, click the **New Account** button and fill in the respective fields. Then, click the **OK** button. The list of fields is as follows:

Screenshot: Adding new account

Accounts

GENERAL

Client: Rose orig

Name: New account

IP: 11.11.20.33 x

Tech Prefix:

Password:

Gateway: GW Calls x

Notes:

ORIGINATOR SETTINGS

Rate Table: RT ORIG - Rose

Routing Plan: DR: Complex LCR

Tags:

Capacity:

TERMINATOR SETTINGS

Rate Table:

Tags:

Capacity: Protocol:

Proxy: Port:

OK

Cancel

Apply

Information block	Fields and Description
General	General information about a new client's account
	<ul style="list-style-type: none"> Client Specify a client, to whom this account belongs
	<ul style="list-style-type: none"> Name Define the name of an account for JeraSoft Billing
	<ul style="list-style-type: none"> Ident by The <i>JeraSoft Billing</i> system allows client identification in 3 different ways, you need to select one of below-mentioned: <ul style="list-style-type: none"> IP – gateway IP-address. You can specify multiple addresses, by dividing them with “;”. Moreover, you can specify the subnet with mask here in CIDR-format, e.g., 10.0.0.0/24, 200.200.200.208/28 Name – gateway name or user login, used for identification ANI (Automatic Number Identification) – callee's or caller's phone number
	<ul style="list-style-type: none"> Tech Prefix Define technical prefix that is used to identify users, when multiple clients use the same gateway
	<ul style="list-style-type: none"> Password Set a user's password that is used with login/password identification on a switch. Also, it can be used through the default authentication mechanism. For more info, please consult your switch system manuals. Note that you can automatically generate a password or show it by clicking on the icon or the icon, respectively.
	<ul style="list-style-type: none"> Gateway Specify a gateway for the account, which will be in use only when billing this host calls. It is possible to assign more than one gateway to one account.
	<ul style="list-style-type: none"> Notes Additional information about a current account
Originator Settings	Settings for your customers, who send calls to your switch
	<ul style="list-style-type: none"> Rate Table Select a rate table for a current origination account (it will have higher priority than a rate table set for the whole client)
	<ul style="list-style-type: none"> Routing Plan Indicate a routing plan for a current origination account
	<ul style="list-style-type: none"> Tag Specify a tag for a current origination account

	<ul style="list-style-type: none">• Capacity	Set limitation for the number of simultaneous calls within this account
Terminator Settings	Settings for your vendors, whom you send calls from your switch to	
	<ul style="list-style-type: none">• Rate Table	Select a rate table for a current termination account (it will have higher priority than a rate table set for the whole client)
	<ul style="list-style-type: none">• Tag	Specify a tag for a current termination account
	<ul style="list-style-type: none">• Capacity	Indicate capacity for respective traffic direction
	<ul style="list-style-type: none">• Protocol	Select respective protocol for a current termination gateway
	<ul style="list-style-type: none">• Proxy	Define proxy for a current termination gateway
	<ul style="list-style-type: none">• Port	Set port for a current termination gateway



Attention

- You can add an **unlimited** number of accounts for **each client**
- It's possible to add multiple accounts with the **same IP** address and **different protocols/ports** or **different gateways**

Knowledge Base Articles

Error rendering macro 'contentbylabel'

parameters should not be empty