

System Services

In this article

- [Utility Description](#)
- [Utility Management](#)

The **System Services** section represents a list of all **system utilities** (see screenshot below) and is aimed at providing a possibility to manage and **configure** them as a **user** desires. List of system utilities has the following structure:

Screenshot: System Services section

ManagementRatesRetailStatisticsToolsRoutingConfigurationIntegrationSystem

Signed in as: adminMy ProfileAboutLogout

2022-01-24 12:37:22 +0000

System Services

Status	Name	Schedule	Allowed Nodes	Run Groups	Last Run	In Queue	
Daemon Services							
	Calculator	—	Master Calculation	stats_processing	09:15:44 ago	—	
	Import Manager	—	Master	—	09:15:43 ago	—	
	Quotas Updater	—	Master	—	09:15:41 ago	—	
	RADIUS Server	—	Master Redundancy Reporting Processing	—	09:15:47 ago	—	
	Rates Generator	—	Master	—	09:15:40 ago	—	
	SIP Redirect Server	—	Master Redundancy Reporting Processing	—	09:15:46 ago	—	
Fixed Time Services							
	Backup Manager	@ 05:30	Master	factors stats_processing	5d 07:03:12 ago	00:00:09	
	Balances Manager	@ 03:20	Master	—	09:13:04 ago	—	
	Cleaner	@ 01:20	Master Redundancy Reporting Processing	—	11:13:05 ago	—	
	Jurisdiction Manager	@ 00:20	Master	Calculation	—	12:13:01 ago	
	Log Rotator	@ 01:10	Master Redundancy Reporting Processing	Calculation	—	11:23:03 ago	
Periodical Services							
	AAA manager	⌚ 1 min	Master	—	00:00:06 ago	—	
	Cache Manager	⌚ 6 min	Master Redundancy Reporting Processing	—	00:02:06 ago	—	
	Calling Cards Manager	⌚ 60 min	Master	Calculation	—	00:28:05 ago	
	Dynamic Routing Manager	⌚ 60 min	Master Processing	—	00:30:05 ago	—	
	Email Rates Manager	⌚ 5 min	Master	—	00:02:02 ago	—	
	Events Manager	⌚ 5 min	Master	—	00:00:04 ago	—	
	Factors Watcher	⌚ 5 min	Master	factors	00:02:00 ago	—	
	Files Collector	⌚ 10 min	Master	stats_processing	4d 21:35:07 ago	00:00:10	
	Files Downloader	⌚ 5 min	Master	—	00:02:00 ago	—	
	Invoicing Manager	⌚ 60 min	Master	—	00:13:01 ago	—	
	Mail Manager	⌚ 5 min	Master	—	00:04:04 ago	—	
	Notifier	⌚ 60 min	Master	—	00:28:00 ago	—	
	Orig-Term Report Generator	⌚ 16 min	Master	—	00:08:02 ago	—	
	Packages Manager	⌚ 10 min	Master	—	00:09:03 ago	—	
	Provisioning Manager	⌚ 5 min	Master	—	00:03:04 ago	—	
	Rates Notificator	⌚ 5 min	Master	—	00:01:03 ago	—	
	Reports To Email	⌚ 6 min	Master	—	00:00:03 ago	—	
	Rerating	⌚ 1 min	Master	—	00:00:01 ago	—	
	Statistics Manager	⌚ 60 min	Master	stats_processing	4d 21:38:06 ago	—	
	Statistics Manager / Meta Info	⌚ 5 min	Master	—	00:03:03 ago	—	
	Summary	⌚ 1 min	Master	—	00:00:01 ago	—	
	Swap Deals Manager	⌚ 60 min	Master	—	00:20:59 ago	—	
	Traffic Rules Manager	⌚ 6 min	Master Processing Calculation	—	00:04:01 ago	—	

About0.1226s

© 2004-2022 JeraSoft. All Rights Reserved.

Column Name	Description
Status	Status of the utility. Depending on the icon, the status can be either enabled or disabled . To change a utility status, click on the utility name in the table.
Name	Name of the utility. The full list of system utilities with their descriptions is provided in a table below
Schedule	Periodicity at which each utility is run. Daemon services don't have a schedule, Periodic are run in a defined period, Fixed Time - at predefined timeslots. By clicking the Run utility icon, you manually start this utility regardless of its Schedule column value (doesn't work for Daemon Services).
Allowed Nodes	Nodes , at which the service is allowed to run. This parameter is configured only during deployment and is not allowed to be changed by the user

Run Groups	Run Groups define, which services may not run in parallel with others. If two services have intersecting groups, the system will not run them simultaneously and will put one of the services in queue
Last Run	Time and date when the last run was initiated
In Queue	If the utility is run manually, time and date when its launch was initiated will be specified in the column

Utility Description

Group Name	Utility Name	Description
Daemon Services	These utilities do not have a schedule and are automatically run by the system when active	
	RADIUS Server	RADIUS server process
	SIP Redirect Server	SIP Redirect server process
	Import Manager	Manages rates import process
	Rates Generator	Utility that generates rates, both manually and automatically
	Calculator	Utility that processes all data collected from xDR-files
	Quotas Updater	Utility that performs balances synchronization
Periodical Services	These utilities are run with a defined period in minutes. The period can be up to 60 minutes	
	Cache Manager	Cache Manager process whose main function is to monitor and include client-related changes for RADIUS and SIP Redirect continuously
	AAA Manager	Utility that deletes old AAA sessions and routing results
	Calling Card Manager	<i>Calling Cards</i> manager process
	Dynamic Routing Manager	Utility that creates routing tables used in Dynamic Routing feature
	Email Rates Manager	Utility that imports rate tables updates from emails
	Events Manager	Process that sends events to emails according to <i>Events Config</i>
	Provisioning Manager	Utility that processes events asynchronously
	Factors Watcher	Utility that controls the <i>Factors Watcher</i> tool
	Files Collector	Utility that controls file collectors
	Files Downloader	Utility that automatically downloads xDR-files from switch host
	Invoicing Manager	Utility that manages the autoinvoicing feature
	Mail Manager	Sends emails from mail queue (invoices, notifications, etc.)

	Statistics meta info manager	Gathers meta-information about collected statistics
	Notifier	Notifies in case of a low balance or HDD space events
	Packages Manager	Utility that manages your packages
	Rates Notifier	Utility that notifies clients about rate changes
	Orig-Term Report Generator	Utility that manages data generation for Orig-Term Report
	Reports to Email	Utility that sends generated statistic reports by the scheduled time  Reports that will be sent by Reports to Email , will be sent using SMTP credentials, specified in the Reseller, to which owner of a Reports Query belongs. For Users without Reseller restrictions (super-admins), default system SMTP credentials will be used.
	Rerating Manager	Utility that processes rerating
	Statistics Manager	Utility that manages statistics packages
	Summary	Utility that aggregates <i>Summary Report</i>
	Swap Deals Manager	Caches statistics for Swap Deals module, analysis and notifications
	Traffic Rules Manager	Utility that manages all traffic rules in the system
Fixed Time Services		These utilities are run at predefined timeslots
	Backup Manager	Utility that manages system backup processes
	Balances Manager	Creates automatic charges
	Cleaner	Utility that automatically cleans old messages from the <i>Events Log</i> section
	Jurisdiction Manager	Generates jurisdiction table from LERG/TMP data sources for US routing
	Log Rotator	Utility that controls log-files

Attention

Please note that if a customer had no assigned **packages**, **accounts**, **presets** or **translations**, and you decided to add one, then RADIUS or SIP Redirect servers will notice those changes only after *Cache Manager* runs and does its job. Please note, that this is only applicable if a customer previously had absolutely no items listed above, in other words, if you add a second account to a customer, then that change will be effective instantly.

Utility Management

You can always configure the run time of any periodical or fixed time utility by clicking a respective name. A pop-up window for utility management has the following structure (see screenshots below):

Screenshot: Periodical service editing


System Services

Cache Manager

Name: Cache Manager

Status: Enabled

Schedule: Periodical

Period: 6 min align to: 3 min

OK

Cancel

Apply

Field	Description
Name	Name of the utility
Status	Status of the utility: • Enabled • Disabled
Schedule	Set Periodical to define periodicity further
Period	Define run period for the utility. It can not be more than 60 minutes. If you want to use a longer period - use fixed time instead
align to	Align time is used to distribute services running in the same periods. For example, if a period is set to 5 min and align to is 2, service will be run at XX:02, XX:07, XX:12 and so on

Screenshot: Fixed time service editing


System Services

Backup Manager

Name: Backup Manager

Status: Enabled

Schedule: Fixed Time

Run at: 05:30 ×

OK

Cancel

Apply

Field	Description
Name	Name of the utility
Status	Status of the utility: • Enabled • Disabled
Schedule	Set Fixed Time to define a specific run timeslot further
Run at	Set the time to run a utility. You can define multiple times here. The time should be given in system timezone