

# Resellers

## In this article

- [Section overview](#)
- [Advanced Search](#)
- [Adding a New Reseller](#)
- [Adding a New Manager](#)
- [Reseller Removal](#)
- [Custom Fields](#)
- [Rates Notifications](#)
- [Autocharge Settings](#)
- [Configuring Mail Templates](#)
- [Configuration Syntax](#)
- [Knowledge Base Articles](#)

## Section overview



**Reseller** in JeraSoft Billing, in the majority of cases, is a company that has a certain number of [clients](#) and governs their activities in the system. Like any company, it can have a range of managers, each responsible for a certain group of company clients. The **Manager** has limited functionality: doesn't have his own balance, therefore, he cannot perform any transactions; neither origination nor termination rate table cannot be assigned to him, etc. The **Resellers** section is designed to provide a user with a possibility to **track and manage their company information and activity, build a hierarchy of company affiliates, or assign its managers**. The section is presented in the form of a table with the following columns:







Screenshot: Resellers section

Resellers									
+ New Company		+ New Manager		Rows 1 - 4 of 4					
ID	Name				Available Balance	Clients	Cards	Call Shops	
3	Reseller 1				No Limit USD	3	114	0	0
20	Manager 1					0	0	0	0
21	Sub-manager 1					0	0	1	1
15	Reseller 2				0.00 USD	1	0	0	0
About   Get Support   0.1830s					© 2004-2018 JeraSoft. All Rights Reserved.				


Column name	Description
ID	Reseller's/Manager's identification number
Name	Name of a reseller/manager
Available Balance	Reseller's available balance (live balance + credit)
Clients	The total amount of a respective reseller's/manager's clients
Cards	The total amount of a respective reseller's/manager's calling cards
Call Shops	Total number of a respective reseller's/manager's call shops

The following functional buttons and icons are present in the section:

Button/Icon	Description
+ New Company	Allows creating a new reseller
+ New Manager	Allows creating a new manager
	Allows assigning an origination rate table to a respective reseller
	Allows assigning a termination rate table to a respective reseller

	Allows viewing a list of a following reseller's/manager's users
	Allows viewing history of changes for a respective reseller/manager in the <a href="#">Audit log section</a>
	Allows viewing reseller's balance operations in the <a href="#">Transactions section</a>
	Allows viewing a list of reseller's/manager's clients in the <a href="#">Clients section</a>
	Allows viewing a list of reseller's/manager's calling cards in the <a href="#">Calling Cards section</a>
	Allows viewing a list of reseller's/manager's call shops for a current reseller/manager in the <a href="#">Call Shops section</a>

## Advanced Search

In the top right corner of the section above the table, an **Advanced Search** drop-down menu is located. By clicking on a blue downward arrow  icon, a drop-down menu with the following structure is displayed:

Screenshot: Advanced Search drop-down menu

Mode: Normal Mode

Reset

Search

Field	Description
Mode	Select a mode for the resellers' display: To apply the specified search criteria, click the <b>Search</b> button; to cancel the applied parameters, click <b>Reset</b> . <ul style="list-style-type: none"><li><b>Normal Mode</b> - only resellers with Active status will be displayed</li><li><b>Archive Mode</b> - all resellers regardless of the status will be displayed</li></ul>

## Adding a New Reseller

To add a company, you need to:

- click the **New Company** button;
- fill in all the required fields in the appeared pop-up window (see below) and click **OK**.

Screenshot: Adding a new company

Edit Reseller

Custom Fields

Rates Notifications

Autocharge Settings

Company A

SYSTEM INFORMATION

Name:

Parent:

Currency:

Status:

Client's Template:

Tax Profile:

Gateways:

SMTP Credentials:

TERMINATOR SETTINGS

TERM Rates:

TERM Capacity:

FRAUD PROTECTION

Notification Frequency:

Skip Digits:

ORIGINATOR SETTINGS

Credit limit:

☒ Unlimited

ORIG Rates:

ORIG Capacity:

INVOICING INFORMATION

Date:

Template:

No Tpt:

Last No:

CONTACT INFORMATION

Email:

Postal Address:

Tax ID:

Reg ID:

Bank Account:

COMPANY LOGO

Browse...

No file selected.

MAIL TEMPLATE: INVOICE

MAIL TEMPLATE: INVOICE UNPAID REMINDER

MAIL TEMPLATE: OVERDUE REMINDER

MAIL TEMPLATE: LOW BALANCE NOTIFICATION

MAIL TEMPLATE: RATES NOTIFICATOR

MAIL TEMPLATE: FACTORS WATCHER



MAIL TEMPLATE: REPORTS WATCHER


Full Delete

OK

Cancel

Apply

Information block	Fields Description	
System Information	General information about a company	
	• <b>Name</b>	Specify the name of one of your companies (or affiliates). This field is mandatory.
	• <b>Parent</b>	Indicate a parent for a reseller or make it a root one. By default, the field value is set to <b>root</b>
	• <b>Currency</b>	Select a preferred currency for rates and invoices from the drop-down list of all available ones (see the <a href="#">Currencies section</a> )
	• <b>Status</b>	Define the status of a reseller: <ul style="list-style-type: none"> <li>• <b>Active</b></li> <li>• <b>Deleted</b></li> </ul>
	• <b>Client's Template</b>	Select a template that will be used for all clients belonging to this reseller or manager by default (see the <a href="#">Clients Template section</a> )
	• <b>Tax Profile</b>	<p>Indicate a tax profile that will be used for this reseller and reflected in invoices (refers to the <a href="#">Taxes Profiles section</a>).</p> <ul style="list-style-type: none"> <li>• <b>SureTax</b> and <b>Compliance</b> are tax calculation services, which allow managing your compliance with tax law. These profiles are used for further calculation in invoices. To get more details, check out the <a href="#">US Taxation</a> article.</li> </ul> <div>  <b>Attention</b> </div> <p>For proper usage of SureTax and Compliance, <b>Invoice Number</b> should contain only Latin and numeric characters. Max length is 40 symbols. <b>Dst</b> and <b>Src Numbers</b> should be in the <b>NPANXXXXNN</b> (10 digits) format.</p>
	• <b>Gateways</b>	Select gateway(s) for this reseller
	• <b>SMTP Credentials</b>	Select SMTP Credentials for this Reseller. Credentials are managed in the <a href="#">Data Sources section</a>
Terminator Settings	Reseller's billing settings for outgoing calls	
	• <b>TERM Rates</b>	<p>Rates for outgoing events from customers under a current reseller. Enables resellers billing mode</p> <div>  <b>Tip</b> </div> <p>For more information about resellers billing mode, address this <a href="#">article</a></p>
	• <b>TERM Capacity</b>	Termination capacity for all clients, belonging to this reseller. Leave this field empty for unlimited capacity

<b>Fraud Protection</b> checkbox	Enables/disables administrator notification in case of multiple simultaneous calls to the same number from the current Reseller.	
	<div>  <b>Attention</b> </div> <p>Please note that all notifications can be found in <b>System &gt; Events Log</b>. If you want to receive them to exact email, go to the <b>Configuration</b> tab of the <b>Events Log</b> section, and add a new rule with the indication of target email and <b>aaa.fraud</b> value in the <b>Tag</b> field.</p>	
	Here you need to specify the following:	
	<ul style="list-style-type: none"> <li><b>Notification Frequency</b></li> </ul>	Set minimum time in seconds between sent notifications (minimum interval must be <b>0 sec</b> )
<b>Origination Settings</b>	<ul style="list-style-type: none"> <li><b>Skip Digits</b></li> </ul>	Define the amount of the last number digits, which will be ignored when determining a destination number. For instance, with one digit for ignoring, the numbers 123456 and 123457 will be considered the same number.
	Current Reseller's billing settings for incoming calls	
	<ul style="list-style-type: none"> <li><b>Unlimited checkbox</b></li> </ul>	Here you can set a specific payment mode for a client. Unlimited mode means that a client will have unlimited credit. Otherwise, the client's Balance + Credit value will be checked on RADIUS or SIP authorization. When this field is checked, the Credit limit field becomes unavailable.
	<ul style="list-style-type: none"> <li><b>Credit limit</b></li> </ul>	The additional field next to the <b>Unlimited</b> checkbox. User can indicate an amount of reseller's credit
	<ul style="list-style-type: none"> <li><b>ORIG Rates</b></li> </ul>	Specify rates for incoming events from customers under a current reseller. Enables resellers billing mode
<b>Invoicing Information</b>	<ul style="list-style-type: none"> <li><b>ORIG Capacity</b></li> </ul>	Indicate origination capacity for all clients, belonging to this reseller. Leave this field empty for unlimited capacity
	Current Reseller's invoicing settings	
	<ul style="list-style-type: none"> <li><b>Date</b></li> </ul>	Allows you to select how the system sets an invoicing date: <ul style="list-style-type: none"> <li><b>Real date</b> – sets an invoicing date to actual invoicing date</li> <li><b>Last day</b> – sets an invoicing date to date of last day of invoicing period</li> </ul>
	<ul style="list-style-type: none"> <li><b>Template</b></li> </ul>	Select an invoice template that will be assigned to a reseller
	<ul style="list-style-type: none"> <li><b>No Tpl</b></li> </ul>	Allows to define a default format of invoice's name
<b>Contact Information</b>	<ul style="list-style-type: none"> <li><b>Last No</b></li> </ul>	Define the last used invoice number
	Some additional information	
	<ul style="list-style-type: none"> <li><b>Email</b></li> </ul>	Company's email (it is required to specify an email to receive notifications). Use only Latin characters. This field is mandatory

	<ul style="list-style-type: none"> <li>• <b>Postal Address</b></li> </ul>	Company's postal address
	<ul style="list-style-type: none"> <li>• <b>Tax ID</b></li> </ul>	An ID of the tax-paying entity
	<ul style="list-style-type: none"> <li>• <b>Reg ID</b></li> </ul>	Company's registration ID
	<ul style="list-style-type: none"> <li>• <b>Bank Account</b></li> </ul>	Company's bank account info
<b>Company Logo</b>	Here you can add a file with a company's logo. To delete the company logo, open the edit form of a respective Reseller with a logo, then click the delete icon to remove the old logo.	
<b>Mail Templates</b>	A detailed description of all Mail Templates and their configuration is presented at the end of the article	

#### Attention

- Changes in Resellers' settings will not be applied instantly. They will be automatically reloaded at the next run of the **Cache Manager** service.
- **Parent Reseller has access to all information of its Sub-Resellers**, and also can assign **any routing plan and rate table** to its Sub-Resellers.


#### Attention

**Email Rates Import Settings** information block has been removed from the **Resellers** settings in **VCS 3.16.0** due to the introduction of the **Data Source** section.

## Adding a New Manager

To add a manager, click the **New Manager** button. After specifying the required fields, click **OK**.


*Screenshot: Adding a new manager*

 **Resellers**

---

**SYSTEM INFORMATION**

Name:

Parent:  Reseller 1 ▼

Status: Active ▼

Client's Template: ▼

**CONTACT INFORMATION**

E-mail:

Postal Address:

Information block	Fields Description	
System Information	General information about a Manager	
	• <b>Name</b>	Here you can specify the name of a manager. This field is mandatory.
	• <b>Parent</b>	Select a parent for a manager
	• <b>Status</b>	Select the current status of a manager: <ul style="list-style-type: none"> <li>• <b>Active</b></li> <li>• <b>Deleted</b></li> </ul>
Contact Information	Some additional information	
	• <b>Email</b>	Manager's email. Use only Latin characters.
	• <b>Postal Address</b>	Manager's postal address

## Reseller Removal

To delete a Reseller/Manager from the system, you need to **change the status** from **Active** to **Deleted** in the Reseller's/Manager's profile editing form.

Screenshot: Editing reseller's status

**Resellers**

Manager 1

SYSTEM INFORMATION

Name: Manager 1

Parent: Reseller 1

Status: Active

Client's Template: Active  
Deleted

CONTACT INFORMATION

E-mail: manager@mail.com

Postal Address:

Full Delete

OK

Cancel

Apply

Please note, that, in fact, a Reseller/Manager **will not be deleted fully**, it will be **archived**. To display them, use **Advance Search** (see above). To delete a profile completely, you need to click **Full Delete** in this editing window.

## Custom Fields

- **Custom Fields** are used as custom variables that will be represented as readable text in invoice templates. A Custom Field allows adding information about a client.
- **Custom Package Fields** are also used as custom variables that allow adding information about a package.

To add a new field, follow these steps:

1. Click the **Add Custom Field** button.
2. Specify the **Field Key** and **Title** fields for a custom item. For example, **voip\_phone\_sell** as Key and **VoIP Phone** as common Title, which will be visible for all clients. Please note that the **Field Key must contain word characters only**.
3. Add respective notes to the **VoIP Phone** field in the **Client's settings/Package settings > Custom Fields** tab.
4. Create an invoice template and assign it to a target reseller. Then, the **Clients Custom Fields** and **Package Custom Fields** tables will appear in the **Invoice Template** settings. You simply need to add those tables to the invoice template.
5. Finally, you can generate an invoice.

Screenshot: Custom Fields

Edit Reseller
 

Custom Fields

Rates Notifications

Reseller 1

CUSTOM FIELDS

+ Add Custom Field

Field Key	Title
voip_phone_sell	VoIP Phone

CUSTOM PACKAGE FIELDS

+ Add Custom Field

Field Key	Title

OK

Cancel

Apply

# Rates Notifications

Rates Notification settings in the **Resellers** profile allow creating a **default rate notification** for the clients that belong to a target reseller.

Screenshot: Rates Notifications

Edit ResellerCustom FieldsRates NotificationsAutocharge SettingsCompany Name

TEMPLATE SETTINGS

Output format:CSV

Fields Delimiter: ,

With headers row:Enabled

Export Columns:Code x Code Name x Rate x

Code Deck:

Codes from code deck:Disabled

Codes Output:separate rows

Date Format:%m/%d/%Y %H:%M:%S %z

Billing IncrementGrace Volume x Int x Min x

HEADER/FOOTER TEXT

Header text

Footer text

OK

Cancel

Apply

To configure these settings, open the **Rate Notifications** tab in the reseller profile. The structure of a tab is as follows:

Field	Description
Output format	
Fields Delimiter	Set a delimiter for the fields if you've chosen <b>.csv</b> . For <b>.xls</b> format, this field is unavailable
With headers row	Include a row with column names in a file
Export Columns	Select the columns to export
Code Deck	Select a code deck here to rewrite code names in an export file if needed
Codes from code deck checkbox	Include only codes, which are present in a specified <b>Code Deck</b>
Codes Output	Select a way codes must be displayed
	<div><div>• Separate Rows</div><div>Each code is placed into a single row</div></div>
	<div><div>• Delimited List</div><div>Codes are grouped by a code name in a row. For example, <b>5510, 5511, 5512</b></div></div>
	<div><div>• Ranges List</div><div>Codes are grouped by a code name into ranges plus delimiter. For example, <b>5510-5512, 5515</b></div></div>
Date Format	Specify the date format in your export file. Example of the field syntax: if you enter <b>"%d-%m-%Y"</b> here, your date will look like <b>25-02-2018</b>
Header Text/Footer Text	Allows to specify additional text into an exported file as a header and footer, respectively

Description of all columns that could be selected for a rate notification is provided below:

Note that the first selected column will be the one used for sorting the rates list.

Column Name	Description
Code / Code Name	Code or Code Name of a respective rate
Effective Date	Date, on which a rate to be applied
Rate	Price
Min Volume	The minimum volume of chargeable events
Interval	Chargeable interval



Grace Volume	Free of charge interval
Setup Fee	Interval of a setup fee
Profile	Time profile ( <i>all time, business time, non-business time, weekends</i> )
End Date	Date, on which the rate ends
Previous Rate	Rate used before the present time
Prev Diff	Shows how current rate differs from a previous one after import
Prev Diff Status	Shows how the current rate's status changed in comparison to a previous one (unchanged, increased, decreased)
Prev Diff (export)	Shows how the current rate differs from a previous one after export
Prev Diff Status (export)	Rate's changes after the last export. Shows the status of how the current rate differs from a previous one. The rate will have an <b>unchanged</b> status if the <b>Effective date</b> is lower than the <b>Last Notification Date</b>

Step 1: Notification type: All rates unique mode - First Notification: 07/07/2017						
Code	Rate	Effective From	Previous Rate	Prev Diff	Prev Diff Status	Prev Diff Status (export)
1	10	07/01/2017 00:00:00 +0000	-	-	new	unchanged
2	10	07/01/2017 00:00:00 +0000	-	-	new	unchanged
3	10	07/01/2017 00:00:00 +0000	-	-	new	unchanged
Step 2: Added new rates with effective date 07/21/2017 - Second Notification: 07/14/2017						
Code	Rate	Effective From	Previous Rate	Prev Diff	Prev Diff Status	Prev Diff Status (export)
1	15	07/21/2017 00:00:00 +0000	10	5	increased	increased (5.0000)
2	15	07/21/2017 00:00:00 +0000	10	5	increased	increased (5.0000)
3	15	07/21/2017 00:00:00 +0000	10	5	increased	increased (5.0000)
Step 3: Rate with code 1 was edited and the increase was canceled - Third Notification: 07/21/2017						
Code	Rate	Effective From	Previous Rate	Prev Diff	Prev Diff Status	Prev Diff Status (export)
1	10	07/21/2017 00:00:00 +0000	10	0	unchanged	unchanged
2	15	07/21/2017 00:00:00 +0000	10	5	increased	increased (5.0000)
3	15	07/21/2017 00:00:00 +0000	10	5	increased	increased (5.0000)
Step 4: Rate with code 2 was edited and added a new rate for code 3 - Fourth Notification: 07/28/2017						
Code	Rate	Effective From	Previous Rate	Prev Diff	Prev Diff Status	Prev Diff Status (export)
1	10	07/21/2017 00:00:00 +0000	10	0	unchanged	unchanged
2	20	07/21/2017 00:00:00 +0000	10	10	increased	unchanged
3	20	07/31/2017 00:00:00 +0000	15	5	increased	increased (5.0000)

Notes	Additional information
Tag	Tags that are assigned to a respective rate
Policy	Indicated policy of the rate
Status	Define a current rate status

## Autocharge Settings

Autocharge Settings in the **Resellers** profile allow configuring the settings for Authorize.net or USAePay payment gateways. These settings will be true for all the clients under the respective Reseller.

Screenshot: Autocharge Settings

Edit Reseller
Custom Fields
Rates Notifications
**Autocharge Settings**
Company A

AUTHORIZE.NET

Login: test

API login ID

Transaction Key: \*\*\*\*\*

API transaction key

Gateway Currency: U.S. Dollar (USD)

Currency which will be used by user to perform a payment

System Currency: USD

Amount received will be treated as a specified currency

Payment Account: General

Specify account which will be used for transactions from this Payment System

☒ USAEPAY

API Key:

API Key added in the USAePay merchant console

API PIN:

API PIN to the API Key. If you don't have it, use USAePay merchant console to generate it.

System Currency: USD

Amount received will be treated as a specified currency

Payment Account: General

Specify account which will be used for transactions from this Payment System

OK
Cancel
Apply







To configure these settings, open the **Autocharge Settings** tab in the reseller profile. The structure of a tab is as follows:


Field	Description
<b>Authorize.Net</b>	
<b>Login</b>	API login
<b>Transaction Key</b>	API transaction key
<b>Gateway Currency</b>	A currency declared by the Payment Gateway
<b>System Currency</b>	Default JeraSoft Billing system currency
<b>Payment Account</b>	Payment Account name
<b>USAePay</b>	
<b>API Key</b>	API key
<b>API PIN</b>	API PIN to the API key
<b>System Currency</b>	Default JeraSoft Billing system currency
<b>Payment Account</b>	Payment Account name

## Configuring Mail Templates

Also, there are different mail templates you can configure in your company's profile:

*Screenshot: Mail Templates*

 <a href="#">MAIL TEMPLATE: INVOICE</a>
 <a href="#">MAIL TEMPLATE: INVOICE UNPAID REMINDER</a>
 <a href="#">MAIL TEMPLATE: OVERDUE REMINDER</a>
 <a href="#">MAIL TEMPLATE: LOW BALANCE NOTIFICATION</a>
 <a href="#">MAIL TEMPLATE: RATES NOTIFICATOR</a>
 <a href="#">MAIL TEMPLATE: FACTORS WATCHER</a>
 <a href="#">MAIL TEMPLATE: REPORTS TO EMAIL</a>

Template Name	Description
<b>Mail Template: Invoice</b>	Used when sending an invoice to the customer
<b>Mail Template: Invoice Unpaid Reminder</b>	Used when sending a payment notification to a customer (sending notification on " <i>Notify Days (before)</i> ")
<b>Mail Template: Overdue Reminder</b>	Used when sending a payment notification to a customer (sending notification on " <i>Notify Days (after)</i> ")
<b>Mail Template: Low Balance Notification</b>	<p>Used when sending a low balance notification to a customer</p> <div>  <b>Tip</b> <p>You can <b>add a rounding rule</b> for a client's balance during low balance notification. For example, to round up to 2 decimal places, you need to add the variable <code>`\${client['balance']}`</code> in the <b>Mail template: Low Balance Notification</b> in reseller's settings and specify the number of rounding decimals in the <b>Totals Precision</b> field of the <b>Currencies</b> section.</p> </div>

<b>Mail Template: Rates Notificator</b>	Used when sending a rate changes notification to a customer
<b>Mail Template: Factors Watcher</b>	Used when sending a notification to a customer once a Preset by Factors Watcher has been added
<b>Mail Template: Reports To Email</b>	Used when sending reports by email

All mail templates have the following structure:

Screenshot: Reseller/Mail Template: Factors Watcher form

MAIL TEMPLATE: FACTORS WATCHER

From: "\${company['name']}" <\${company['c\_email']}>

BCC:

Subject: Factors watcher notification \${company['name']}

Direction \${direction} blocked by: \${reason}

--

Autogenerated by JeraSoft VCS

Field	Description	
From	Specify a name and email of a company	
BCC	Specify who will receive a blind copy of an email	
Subject	Indicate an email subject that may contain company name, invoice number, etc.	
Mail Body	Content of the letter. On the screenshot above, the following information is specified:	
	<ul style="list-style-type: none"><li>• <b>Direction {direction}</b></li></ul>	Code or Code name that will be automatically filled in by the system
	<ul style="list-style-type: none"><li>• <b>Reason {reason}</b></li></ul>	Values specified in Factors Watcher settings (for example, <b>calls_total &gt; 0</b> ).
	<ul style="list-style-type: none"><li>• <b>Values {values}</b></li></ul>	Actual value, which was exceeding the one specified in Factors Watcher settings (for example, <b>calls_total = 1234</b> ).

To configure any of these templates, simply click on its name. Below, you will find a full list of templates configuration syntax used in almost all kinds of configured mails concerning Clients' and Resellers' data and configuration syntax, which is used in a foregoing list of mail templates.

## Configuration Syntax

### General Configuration Syntax Concerning Clients' Data

Templates Configuration Syntax	Description
\${client['status']}	Client's status: <ul style="list-style-type: none"> <li><b>Active</b></li> <li><b>Deleted</b></li> </ul>
\${client['name']}	Client's name
\${client['balance']}	Client's live balance

<code>\${client['balance_accountant']}</code>	Client's fixed balance
<code>\${client['credit']}</code>	Client's available credit
<code>\${client['c_company']}</code>	Client's official company name
<code>\${client['c_address']}</code>	Post address of a client's company
<code>\${client['c_email']}</code>	Client's email
<code>\${client['locale']}</code>	Client's location
<code>\${client['currencies_id']}</code>	Currency ID, used by a client
<code>\${client['tz']}</code>	Timezone of a client
<code>\${client['taxes_profiles_id']}</code>	Taxes profile's ID, used by a client
<code>\${client['tax_id']}</code>	Customers tax ID of a client's company
<code>\${client['reg_id']}</code>	Registration ID of a client's company

#### General Configuration Syntax Concerning Company's/Reseller's Data

Templates Configuration Syntax	Description
<code>\${company['status']}</code>	Company's status: <ul style="list-style-type: none"> <li>• <b>Active</b></li> <li>• <b>Deleted</b></li> </ul>
<code>\${company['balance']}</code>	Company's current balance
<code>\${company['balance_accountant']}</code>	Company's fixed balance
<code>\${company['credit']}</code>	Company's available credit
<code>\${company['c_address']}</code>	Company's postal address
<code>\${company['c_email']}</code>	Email of a company
<code>\${company['locale']}</code>	Company's location
<code>\${company['currencies_id']}</code>	Company's currency ID
<code>\${company['tz']}</code>	Company's timezone
<code>\${company['taxes_profiles_id']}</code>	Company's taxes profiles
<code>\${company['name']}</code>	Name of a company
<code>\${company['tax_id']}</code>	Company's customers tax ID
<code>\${company['reg_id']}</code>	Company's registration ID

#### Configuration Syntax for Mail Template: Invoice and Payment Reminder Notification

Templates Configuration Syntax	Description
<code>\${invoice['c_dt']}</code>	Invoice date
<code>\${invoice['type']}</code>	Invoice type
<code>\${invoice['amount']}</code>	Invoice total sum
<code>\${invoice['period_start']}</code>	Invoice period start
<code>\${invoice['period_finish']}</code>	Invoice period end
<code>\${invoice['due_date']}</code>	Invoice due date
<code>\${invoice['no']}</code>	Invoice number
<code>\${invoice['descr']}</code>	Invoice comments
<code>\${invoice['tz']}</code>	Invoice timezone

<code>\${invoice['state']}</code>	Invoice state
<code>\${invoice['name']}</code>	Invoiced client's name
<code>\${client['currency']}</code>	Client's currency

**Configuration Syntax for Mail Template: Low Balance Notification**

Templates Configuration Syntax	Description
<code>\${client['balance_avail']}</code>	Client's available balance: live balance + credit
<code>\${client['currency']}</code>	Client's currency
<code>\${client['alert_threshold']}</code>	Notification for a client regarding reaching a balance limit
<code>\${client['alert_athreshold']}</code>	Notification for an administrator regarding reaching a balance limit

**Configuration Syntax for Mail Template: Rates Notificator**

Templates Configuration Syntax	Description
<code>\${msg['rt_name']}</code>	Rate table name
<code>\${msg['lastedit_dt']}</code>	Date when a rate table was edited last
<code>\${date}</code>	Date when the notification was sent

**Configuration Syntax for Mail Template: Reports To Email**

Templates Configuration Syntax	Description
<code>\${report["name"]}</code>	Title of a report template
<code>\${report["interval"]}</code>	Actual report period
<code>\${report["name-full"]}</code>	Title of a report template with indication of an actual report period
<code>\${report["id"]}</code>	ID of a report template



**Tip**

If you want the date of sending a letter to be present, you can add the **`${date}`** variable in any mail template.

**Knowledge Base Articles**

**Error rendering macro 'contentbylabel'**

parameters should not be empty