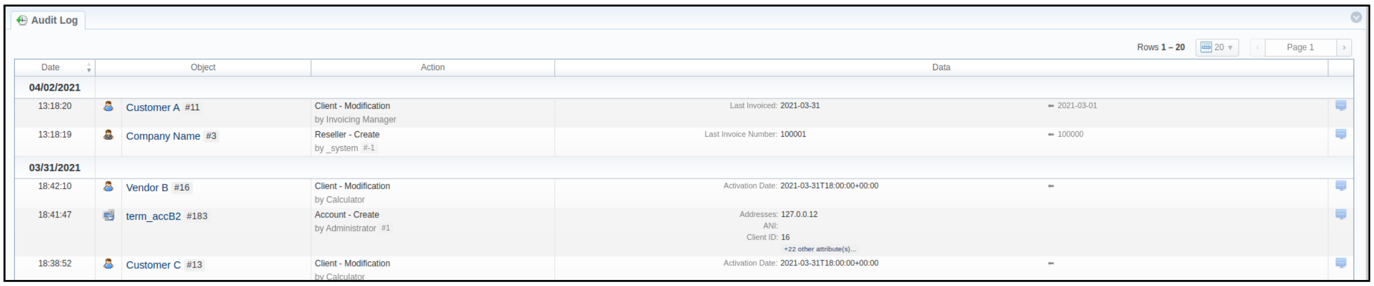
Audit Log

In this article

Section overview

When it comes to keeping an ear to the ground about what is going on in the system, the **Audit Log** section comes to your rescue. This section displays detailed information concerning all **actions** performed by users in JeraSoft Billing with **Clients**, **Resellers**, **Accounts**, **Calling Cards**, **DIDs** (see screenshot below):

Screenshot: Audit Log section main window



Column Name	Description
Date	**Data** and **time** of applied actions
Object	System item (***Client, Account, Reseller, Calling Card, DID Management***) that a certain action was applied to
Action	Action Name (*Account Creation, Client Removal, etc.*) and **Service** that is responsible for a specific action
Data	The list of **changes** with **detailed information** on what exactly was changed
Detailed Changes icon	If clicked, opens a more detailed log entry on ***Action***

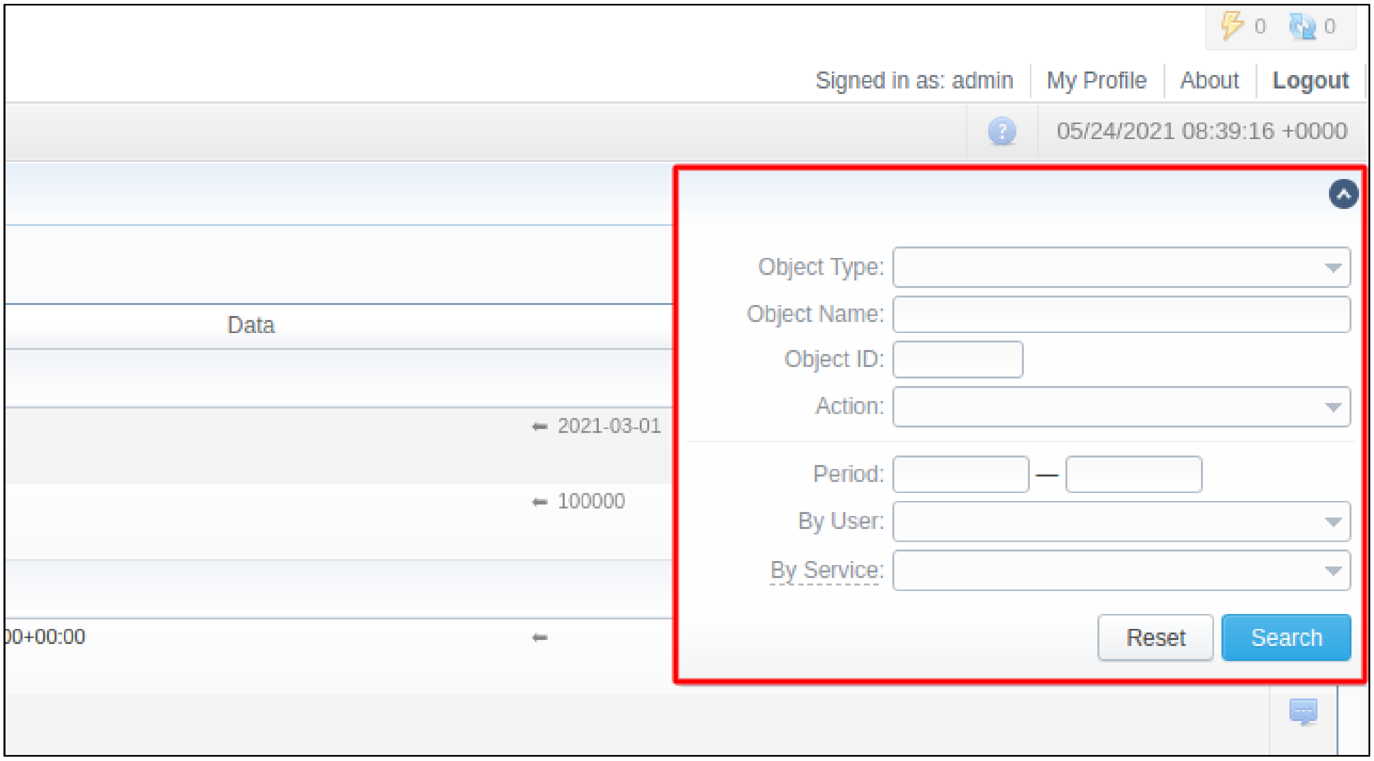
Attention

If you change the **Mail Templates** in the **Reseller** settings, these updates **will not** be displayed in the **Audit log**

Advanced Search

The displayed list of audit actions is grouped by date, and you can filter them using Advanced Search indicated by a blue downward arrow in the top right corner of the section. The search menu is presented with the following fields:

Screenshot: Advanced Search drop-down menu



Field	Description
Object Type	Select a respective **object type** from the given list: • Client • Client Template • Account • Reseller • DID Management • Payment
Object Name	Insert a **name** of the respective item (e.g., ***Customer A***)
Object ID	Insert an ID of the needed object
Action	Choose a type of action available for object types separately
Period	Set an exact date and time period with **Datepicker**
By User	Select a User from the list. Users are grouped by status: **Active** and **Archived**.
By Service	Select a System Service from the provided list.

Attention

In case a ***client, account,*** or ***reseller*** was **deleted** (but not **fully**), there is a possibility to see a state of this item at the time of its removal, by clicking on its **name** in the **Object** column.