

Accounts

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Section overview

This section is designed to create and manage all clients' accounts in the system. Any clients can have an unlimited number of unique accounts. Accounts are a key tool for clients' identification in JeraSoft Billing. The section is presented in the form of a table with the following columns:

Screenshot: Accounts section

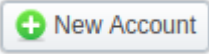



Accounts									
New Account									
Rows 1 – 2 of 2									
Page 1 of 1									
ID	Client			Account	Name / ANI / IP	Tech Prefix	Orig Details	Term Details	
176	Rose orig			rose_orig	Name: rose_orig		RT: RT ORIG - Rose RP: DR: Complex LCR	OC: — RT: — TC: — Protocol: — / Proxy: 1 / Port: —	
177	Rose term			rose_term	Name: rose_term		RT: — RP: — OC: — RT: — TC: — Protocol: — / Proxy: 1 / Port: —		
About Get Support 0.3081s									
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Column Name	Description
ID	Account's identification number
Client	Client's name
Account	Account's name
Name/ANI/IP	The way of clients' identification
Tech Prefix	Technical prefix for users' identification
Orig Details	Originator settings
Term Details	Terminator settings

Attention


- It's possible to add multiple accounts with the same IP address and different protocols/ports.
- When you **delete an account** from the system, all **associated statistics will be removed, amounts will be refunded and the client's balance will increase**. We recommend deactivating useless accounts instead of completely deleting them from the system. You can deactivate an account by disabling **Originator/Terminator Settings** checkboxes.

The section contains the respective list of functional buttons and icons.

Button/Icon	Description
	Allows creating a new client's account
	Allows filtering accounts by a specified client
	Allows viewing specified client's profile in the Clients section
	Allows viewing client's change history in the Audit log section

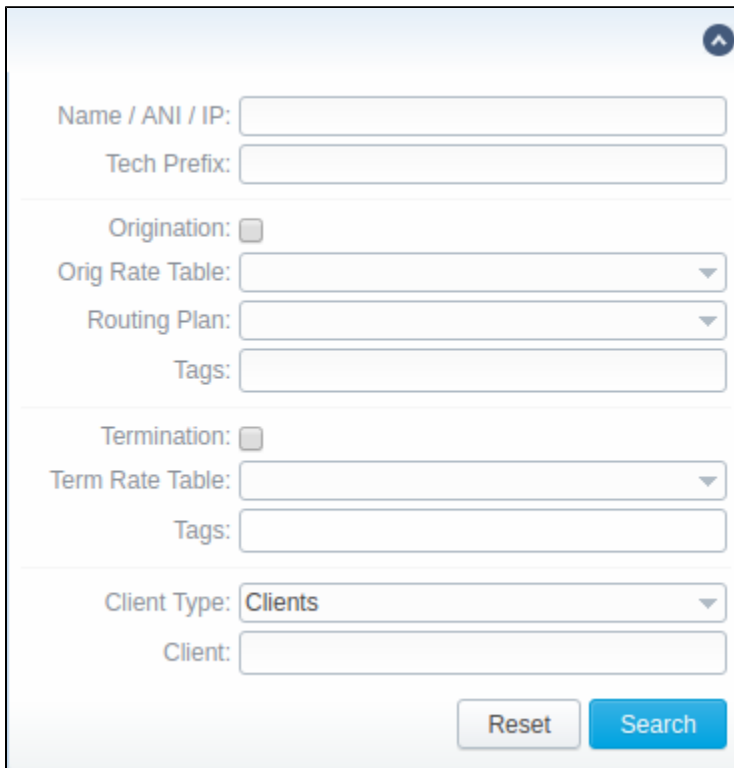
	Indicates that the Orig/Term rate table or routing plan is assigned to an account
	Allows deleting an account from the system

Advanced Search

Use the **Advanced Search** drop-down menu for fast navigation in the section (for instance, displaying accounts belonging to a certain client) by clicking on a red downward arrow  icon.

You can start a quick search by typing your keywords into a target field and clicking the **Search** button.

Screenshot: Advanced Search drop-down menu



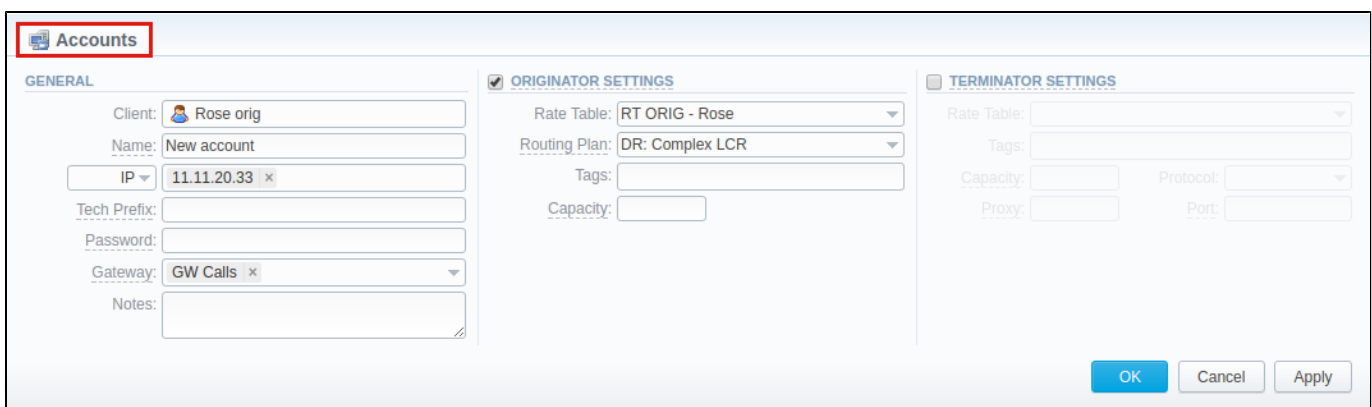
The screenshot shows a search form with the following fields and controls:

- Name / ANI / IP:** Text input field
- Tech Prefix:** Text input field
- Origination:** Checkable box
- Orig Rate Table:** Dropdown menu
- Routing Plan:** Dropdown menu
- Tags:** Text input field
- Termination:** Checkable box
- Term Rate Table:** Dropdown menu
- Tags:** Text input field
- Client Type:** Dropdown menu (currently set to 'Clients')
- Client:** Text input field
- Reset** button
- Search** button

Adding New Account



To add a new account, click the **New Account** button and fill in the respective fields. Then, click the **OK** button. The list of fields is as follows:

Screenshot: Adding new account



The screenshot shows the 'Accounts' dialog box with the following sections and fields:

- Accounts** (tab selected)
- GENERAL**
 - Client:** Rose orig
 - Name:** New account
 - IP:** 11.11.20.33
 - Tech Prefix:**
 - Password:**
 - Gateway:** GW Calls
 - Notes:**
- ORIGINATOR SETTINGS** (checked)
 - Rate Table:** RT ORIG - Rose
 - Routing Plan:** DR: Complex LCR
 - Tags:**
 - Capacity:**
- TERMINATOR SETTINGS** (unchecked)
 - Rate Table:**
 - Tags:**
 - Capacity:**
 - Proxy:**
 - Protocol:**
 - Port:**
- Buttons:** OK, Cancel, Apply

Information block	Fields and Description	
General	General information about a new client's account	
	• <i>Client</i>	Specify a client, to whom this account belongs
	• <i>Name</i>	Define the name of an account for JeraSoft Billing
	• <i>Ident by</i>	<p>The <i>JeraSoft Billing</i> system allows client identification in 3 different ways, you need to select one of below-mentioned:</p> <ul style="list-style-type: none"> • IP – gateway IP-address. You can specify multiple addresses, by dividing them with “;”. Moreover, you can specify the subnet with mask here in CIDR-format, e.g., 10.0.0.0/24, 200.200.200.208/28 • Name – gateway name or user login, used for identification • ANI (Automatic Number Identification) – callee's or caller's phone number
	• <i>Technical Prefix</i>	Define technical prefix that is used to identify users, when multiple clients use the same gateway
	• <i>Password</i>	<p>Set a user's password that is used with login/password identification on a switch. Also, it can be used through the default authentication mechanism. For more info, please consult your switch system manuals.</p> <p>Note that you can automatically generate a password or show it by clicking on the  icon or the  icon, respectively.</p>
	• <i>Gateway</i>	Specify a gateway for the account, which will be in use only when billing this host calls. It is possible to assign more than one gateway to one account.
Originator Settings	• <i>Notes</i>	Additional information about a current account
	Settings for your customers, who send calls to your switch	
	• <i>Rate Table</i>	Select a rate table for a current origination account (it will have higher priority than a rate table set for the whole client)
	• <i>Routing Plan</i>	Indicate a routing plan for a current origination account
	• <i>Tag</i>	Specify a tag for a current origination account
Terminator Settings	• <i>Capacity</i>	Set limitation for the number of simultaneous calls within this account
	Settings for your vendors, whom you send calls from your switch to	
	• <i>Rate Table</i>	Select a rate table for a current termination account (it will have higher priority than a rate table set for the whole client)
	• <i>Tag</i>	Specify a tag for a current termination account

• Capacity	Indicate capacity for respective traffic direction
• Protocol	Select respective protocol for a current termination gateway
• Proxy	Define proxy for a current termination gateway
• Port	Set port for a current termination gateway



Attention

- You can add an **unlimited** number of accounts for **each client**
- It's possible to add multiple accounts with the **same IP** address and **different protocols/ports** or **different gateways**

Knowledge Base Articles

Error rendering macro 'contentbylabel'

parameters should not be empty