

# Audit Log

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## Section overview

When it comes to keeping an ear to the ground about what is going on in the system, the **Audit Log** section comes to your rescue. This section displays detailed information concerning all **actions** performed by users in JeraSoft Billing with **Clients**, **Resellers**, **Accounts**, **Calling Cards**, **DIDs** (see screenshot below):

Screenshot: Audit Log section main window

Audit Log					
Clients		Rows 1 – 10		Page 1	
Item	Changes	Modification Time	Called By	User	
Customer E	Last Invoiced: 2017-06-07 ← 2017-05-24	12/26/2017 13:20:03 +0000	— invoicing		
Customer E	Last Invoiced: 2017-05-24 ← 2017-05-10	12/26/2017 12:20:02 +0000	— invoicing		
My Client	Role: both ← none	12/26/2017 12:15:29 +0000	Account Creation CoreAPI JSON-RPC	Demo User	
My Client	Routing Plan ID: 20 ← 6	12/26/2017 11:56:04 +0000	Client Modification CoreAPI JSON-RPC	Demo User	
My Client	Orig Rate Table ID: 64 ← 56 Term Rate Table ID: 63 ← 56	12/26/2017 11:55:38 +0000	Client Modification CoreAPI JSON-RPC	Demo User	
My Client	ID: 640 Reseller ID: 3 Type: 0	12/26/2017 11:49:33 +0000	Client Creation CoreAPI JSON-RPC	Demo User	

Column Name	Description
Action Type	Depending on the <b>type</b> of action, one of the following <b>icons</b> will be displayed in the columns: <ul style="list-style-type: none"><li> - a new system item was <b>created</b></li><li> - a system item was <b>edited</b></li><li> - a system item was <b>deleted</b></li></ul>
Item	System item ( <b>Client</b> , <b>Account</b> , <b>Reseller</b> , <b>Calling Card</b> , <b>DID Management</b> ) that a certain action was applied to
Changes	The list of <b>changes</b> with <b>detailed information</b> on what exactly was changed
Modification Time	<b>Data</b> and <b>time</b> of applied actions
Called by	<b>Action Name</b> ( <i>Account Creation</i> , <i>Client Removal</i> , etc.) and <b>Service</b> that is responsible for a specific action
User	<b>Name</b> and <b>IP address</b> of a user who performed an action

Attention

If you change the **Mail Templates** in the **Reseller** settings, these updates **will not** be displayed in the **Audit log**

## Advanced Search

The displayed list of audit actions is automatically filtered by **Client** item that is indicated by a red downward arrow icon of **Advanced Search** drop-down menu. Search menu is presented with the following fields:

Screenshot: Advanced Search drop-down menu

**Audit Log**

### Clients

Item	Changes	Modified
Customer E	Last Invoiced: 2017-07-05 ← 2017-06-21	12/26/2017 12:15:29
Customer E	Last Invoiced: 2017-06-21 ← 2017-06-07	12/26/2017 12:15:29
Customer E	Last Invoiced: 2017-06-07 ← 2017-05-24	12/26/2017 12:15:29
Customer E	Last Invoiced: 2017-05-24 ← 2017-05-10	12/26/2017 12:15:29
My Client	Role: both ← none	12/26/2017 12:15:29

Item Type: **Clients**

Name:

Action:

User:

Period: Custom  —

Called By:

Reset Search

Field	Description
<i>Item Type</i>	<p>Select a respective <b>item type</b> from the given list:</p> <ul style="list-style-type: none"><li>• Client</li><li>• Account</li><li>• Reseller</li><li>• Calling Card</li><li>• DID Management</li></ul> <p>By default, the field value is <b>Clients</b>.</p>
<i>Name</i>	Insert a <b>name</b> of the respective item (e.g., <b>Customer A, 3439-005318618, etc.</b> )
<i>Action</i>	Choose a type of action: <b>Creation, Modification, or Removal</b>
<i>User</i>	When search settings are applied, only events whose <b>Date</b> value <b>Period, from</b> value will be displayed
<i>Period</i>	You can choose either Custom period (e.g., <b>Today, Last 7 Days, Last Month, This Year</b> ) or set an exact date and time with <b>Datpicker</b>
<i>Called by</i>	<p>Select <b>Action Name</b> from the provided list:</p> <ul style="list-style-type: none"><li>• Client Creation</li><li>• Client Modification</li><li>• Client Removal</li><li>• Full Client Removal</li><li>• Mass Client Modification</li><li>• Note Creation</li><li>• Forced Rate Notification</li><li>• Account Creation</li><li>• Account Modification</li><li>• Account Removal</li><li>• Reseller Creation</li><li>• Reseller Modification</li><li>• Reseller Removal</li><li>• Calling Card Creation</li><li>• Calling Card Modification</li><li>• Calling Card Removal</li><li>• DID Creation</li><li>• DID Modification</li><li>• DID Removal</li><li>• DID Import</li><li>• DID Mass Edit</li><li>• Invoice Creation</li><li>• Rate Table Creation</li><li>• Rate Table Modification</li><li>• Rate Table Removal</li></ul>

**! Attention**

In case a **client**, **account**, or **reseller** was **deleted** (but not **fully**), there is a possibility to see a state of this item at the time of its removal, by clicking on its **name** in the **Item** column.

