

Events Log

In this article

- [Section overview](#)
- [Events Log tab](#)
 - [Advanced Search](#)
 - [Detailed Description of the Event](#)
- [Configuration Tab](#)
 - [Adding a new rule](#)

Section overview

Since keeping track of all **events** that occur in the system is crucial, JeraSoft Billing offers you the **Events Log** section where you can view information regarding all **errors**, **alerts**, and **messages**, as well as configure the rules for email notifications sending. The section is divided into two tabs: **Events Log** and **Configuration**.

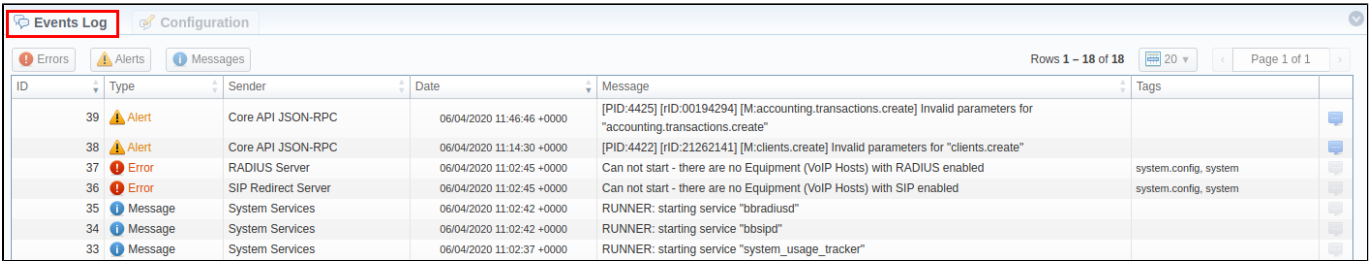
Events Log tab

Information in the tab is presented in the form of a list of all events recorded by the system. For example, the system records the following events:

- incoming or outgoing events of the client that are not registered within the system;
- number prefixes that are not registered within the system;
- incoming call prices that are higher than outgoing ones;
- incoming or outgoing calls that were rejected and others.

Tab structure is presented in the screenshot below:




Screenshot: Events Log tab



ID	Type	Sender	Date	Message	Tags
39	Alert	Core API JSON-RPC	06/04/2020 11:46:46 +0000	[PID:4425] [rID:00194294] [M:accounting.transactions.create] Invalid parameters for "accounting.transactions.create"	
38	Alert	Core API JSON-RPC	06/04/2020 11:14:30 +0000	[PID:4422] [rID:21262141] [M:clients.create] Invalid parameters for "clients.create"	
37	Error	RADIUS Server	06/04/2020 11:02:45 +0000	Can not start - there are no Equipment (VoIP Hosts) with RADIUS enabled	system.config, system
36	Error	SIP Redirect Server	06/04/2020 11:02:45 +0000	Can not start - there are no Equipment (VoIP Hosts) with SIP enabled	system.config, system
35	Message	System Services	06/04/2020 11:02:42 +0000	RUNNER: starting service "bbradiusd"	
34	Message	System Services	06/04/2020 11:02:42 +0000	RUNNER: starting service "bbsipd"	
33	Message	System Services	06/04/2020 11:02:37 +0000	RUNNER: starting service "system_usage_tracker"	

Column Name	Description
ID	Identification number of the event
Type	Category of the event in the system (<i>error</i> , <i>alert</i> , or <i>message</i>)
Sender	Name of the system service that sent the event
Date	Date and time when the event occurred
Message	Description of the event
Tags	Tags that might have been added to the event

Functional **buttons/icons**, presented in the tab, are as follows:

Button/Icon	Description
	Allows to filter the list of events by errors
	Allows to filter the list of events by alerts
	Allows to filter the list of events by messages

	Allows to view a detailed description of the event (if possible)
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Advanced Search

You can find the build-in **Advanced Search** drop-down menu that provides an easy way of navigation between multiple columns of the table. Click a blue downward arrow icon to open a menu with the following fields:

Screenshot: Advanced Search drop-down menu

Field	Description
Sender	Select a respective sender from the given list. By default, the field value is All .
Tags	Select one or multiple tags from the provided list. By default, the field value is All .
Type	Specify a type of event: error , alert , or message . By default, the field value is All .
Period, from:	When search settings are applied, only events whose Date value Period, from value will be displayed
Period, to:	When search settings are applied, only events whose Date value Period, to value will be displayed

When all search criteria have been set, click the **Search** button to apply them. Click **Reset** to cancel the applied search.

Detailed Description of the Event

You can view detailed descriptions of some events by clicking the icon opposite a respective event on the right. A pop-up window consists of **Title** and **Event Description** (see screenshot below):

Screenshot: Detailed description of the event

Configuration Tab

In the **Configuration** tab, you can create rules for email notifications about respective events within the system. The main window represents a set of rules, presented in the form of a table (screenshot below):

Screenshot: Configuration tab

Events Log
Configuration

Add Rule
Rows 1 – 1 of 1
20
Page 1 of 1

ID	Title	E-mails	Filters	Group Limit	
1	SIP/RADIUS ALERT	test@jerasoft.net	Services: RADIUS Server, SIP Redirect Server Types: Errors, Alerts	0	

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Column Name	Description
ID	Identification number of the rule
Title	Name of the rule
Emails	List of recipients' email addresses
Filters	List of services and types of events added to the respective rule
Group Limit	Number of messages allowed to be sent separately

Functional **buttons/icons**, presented in the tab, are as follows:

Button/Icon	Description
	Allows to add a new rule for email notifications
	Allows to delete an email notification rule

Adding a new rule

For adding a new rule to the system, you need to click the **Add Rule** button. Following this, **Event Log** pop-up window will show up with respective settings (shown below):

Screenshot: Event Log pop-up window

Events Log

Title:
Emails:
Group Limit: 0 events
Details Limit: 300 characters

FILTERS
Services: All
Types: All
Tags: All
RegExp Match:

OK
Cancel
Apply

Information Block	Field	Description
General		General information block consists of the following fields:

	Title	Name of the rule that will be put into the subject of the message
	Emails	Email addresses of the recipient
	Group Limit	The boundary to control the number of messages to be sent. If there are more messages available for delivery within one monitoring cycle than the specified value , they will be sent as a single email (set 0 to get all messages separately , or an ultimate high value to receive grouped messages).
	Details Limit	Data will be limited and cut to a specified number of characters in the grouped messages. By default, the field value is set to 300 .
Filters	Fill in this information block to make your rule more detailed and precise .	
	Services	<p>Specify billing services that will be included in this event rules.</p> <p>List of available services:</p> <ul style="list-style-type: none"> • Backup Manager; • Balances Manager; • Cache Manager; • Calculator; • Calling Cards Manager; • Cleaner; • Email Rates Manager; • Dynamic Routing Manager; • Events Manager; • Factors Watcher; • Files Collector; • Files Downloader; • Files Upload Service; • Import Manager; • Invoicing Manager; • JSON-RPC Core API; • Log Rotator; • Jurisdiction Manager; • Mail Manager; • Notificator; • Packages Manager; • Payment Gateways; • Provisioning Manager; • RADIUS Server; • Rates Generator; • Rates Notificator; • Orig-Term Report Generator; • Reports Watcher; • SIP Redirect Server; • Statistics Manager; • Statistic meta info manager; • Swap Deals Manager; • System Services; • Traffic Rules Manager; • Web.
	Types	Specify the category of events for the rule: errors, messages, alerts
	Tags	<p>Set labels that will be applied to filter the rule.</p> <p>List of the available tags:</p> <ul style="list-style-type: none"> • aaa - includes all accounting tags: aaa.fraud; aaa.ident; aaa.ident.client; aaa.ident.rate; aaa.ident.service; aaa.routing; aaa.traffic_processing; • api - includes all API tags: api.core; api.core.jsonrpcd; api.management; api.provisioning; • coreapi; • dids; • factors watcher; • packages - includes all package tags: packages.nofunds; • system - includes all system tags: system.cluster; system.config; system.database; system.license; system.mail; system.monitoring; system.security; system.storage; • transactions - includes all transactions tags: transactions.charge;

<i>RegEx p Match</i>	Regular Expression Match option to filter rules. Use POSIX standart while specifying regular expressions
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After clicking **OK**, a new rule will be added to the general list of the **Configuration** tab.