

Tags

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Section overview

Tags enable you to organize resources for your billing environment in a more flexible way. With tags, you are able, for instance, to expand the functional capabilities of [rate tables](#) by creating exclusive rates with specific tags. These tags can be applied to [clients](#), [accounts](#), [VoIP gateways](#), [rate tables](#), [routing plans](#), [traffic processing](#), [packages](#), [DIDs](#), and [taxes profiles](#). This section represents a list of tags that you created within the system and those belonging to your Reseller (see screenshot below).

Screenshot: Tags section




Tag	Reseller	
Customers	Reseller B	✖
Customers	Reseller E	✖
DID-1	Reseller A	✖
DID-2	Reseller A	✖
Gr Res DID GROUP	Reseller C	✖

Adding a New Tag

To start things off, you **can't create** a new tag, **nor** can you **edit** an existing one. The section is designed to display the list of all tags in the system with a possibility to delete any of them.

What is more important, you can add a tag to an entity straight in the corresponding section (listed above) of the system. For example, to assign a new tag to a client, fill in the **Tag** field in a respective *client's profile*. Then, the system will create this tag and show up a corresponding notification on the top of the

page: 

To remove a tag from the system, click the  delete icon opposite a corresponding tag on the list.

Tip

1. You can create an **unlimited** number of tags for each entity.
2. Use the "at" (@) symbol as a **default tag for rates**.
3. Please **avoid using commas** in the tag names.
4. When you **determine a tag for the call**, and there is no rate for this tag, the system will take a rate with a **default tag**.

You can bill **on-net calls** where both the calling and called parties are on the same provider's network **by using tags**. To do so, you need to go to the [Traffic Processing](#) section and create a rule for **Src/Dst match** and add a *tag* (for example, **on-net tag** for calls matching this rule). Then, add this tag to [rate tables](#). As a result, calls within a respective operator will be billed by an **added tag**.

Warning

1. If you applied a tag for the [Taxes Profile](#), please make sure it **matches** the tag specified in the respective **Rate Table**.
2. We strongly recommend that you **properly configure rates and assign tags**. If you configure in the way that some rate tables will have **several** accessible tags, it will work **randomly**.

xDRs report tags

