

Rates

In this article

- Section Overview
- Adding New Rate
- Editing Rate
- Mass Rate Edit
- Advanced Search
- Stashed rates

Section Overview

This tab is a cornerstone of the whole section, containing the list of all codes with indication of personal parameters. The tab allows adding and managing rates, as well as their mass editing, importing, and exporting.

Screenshot: Rates window

Rates

+ Add Rate

Import

Export

Mass Edit

Rows 1 – 17 of 17

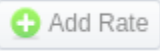



20

Page 1 of 1

Rate Table	Src Code	Src Code Name	Code	Code Name	Rate		Effective Date	Notes	SF	Min	Int	Policy	Time Profile		
RT 0 ORIG			1	USA	—	2.0000 USD	2018-12-15 10:20:41		2	1	1	Regular	non-business time		
RT 0 ORIG			1	USA	—	0.1100 USD	2018-12-12 10:30:38		0	1	1	Regular	all time		
ORIG RT - bestCustomer			1		—	2.0000 USD	2018-10-24 00:00:00		0	1	1	Regular	all time		
ORIG RT - client2			1		—	5.0000 USD	2018-10-24 00:00:00		0	1	1	Regular	all time		
TERM RT - bestCustomer			1		—	0.7000 USD	2018-10-23 00:00:00		0	1	1	Regular	all time		
ORIG RT - coolguy			1		—	0.5000 USD	2018-10-23 00:00:00		0	1	1	Regular	all time		
RT 0 ORIG			123	Code 123	—	4.0000 USD	1970-01-01 00:00:00		0	1	1	Regular	all time		
RT 0 TERM			123	Code 123	—	2.0000 USD	1970-01-01 00:00:00		0	1	1	Regular	all time		
RT 0 ORIG			2		—	1.0000 USD	2018-12-15 10:21:49		0	1	1	Regular	all time		
ORIG RT - bestCustomer			234		—	0.5400 USD	2018-11-22 00:00:00		0	1	1	Regular	all time		
DID term			2345678		—	-0.1000 USD	2018-12-04 00:00:00		0	1	1	Regular	all time		
DID orig			2345678		—	0.0000 USD	2018-12-04 00:00:00		0	1	1	Regular	all time		
RT 0 ORIG			3		—	5.0000 USD	2018-12-15 10:21:49		0	1	1	Regular	all time		



Column Name	Description
<i>Rate Table</i>	Rate table of a rate
<i>Src Code</i>	Source code of a rate
<i>Src Code Name</i>	Source code name of a rate
<i>Code</i>	Destination code of a rate
<i>Code Name</i>	Destination code name of a rate
<i>Rate</i>	Price per unit of service
<i>Effective Date</i>	Date when a rate becomes active
<i>Notes</i>	Additional information about a rate
<i>SF</i>	Setup fee of a rate
<i>Min</i>	Minimal billed volume
<i>Int</i>	Billed interval
<i>Policy</i>	Policy of a rate
<i>Time Profile</i>	Time profile of a rate

Functional buttons and **icons** presented in the section are as follows:

Button/Icon	Description
	Allows adding a new rate to the system
	<p>Allows editing a rate</p> <div>  Attention </div> <p>Please note that a rate cannot be edited if it was created along with a special rate. For editing such a rate, go to the Special Rates section and edit a respective special rate.</p>
	Allows deleting a rate from the system

Adding New Rate

To create a new rate for a target code, you need to click **Add Rate**, and the following fields will appear:

Field	Description
Rate Table	Indicate a rate table for a new rate
Code	<p>Indicate a destination code for a new rate</p> <div>  The field accepts multiple values, delimited by a comma, or ranges. </div>
Code Name	Name of a destination code group
Src Code	<p>Specify a source code for a new rate</p> <div>  Attention </div> <p>Please note that rates with Src Codes are not used when termination tariffs are chosen for Dynamic Routing. This functionality is going to be reworked in the upcoming releases.</p>
Src Code Name	Indicate a source code name
Rate	Price per unit of a service
Interval	Tariffication interval. This parameter is used when Min Volume expires. For instance, if call time is 26 seconds, Min Volume is 25 , and Interval is 8 , the client will pay for 33 seconds
Min Volume	Minimal time of the call that will be tariffed. For example, if the total call time was 20 seconds and the Min Volume is 30 , the client will pay for 30 seconds of the call.
Grace Volume	Time interval that will not be tariffed (free time). For instance, if you specified 5 sec as Grace Volume , all calls with duration up to 5 seconds (including calls with a session time of 5 seconds) will be free of charge.
Setup Fee	Setup fee (charged when event duration is longer than 0 seconds)
Effective Date	Rate start date (newest available rate for a particular destination)
End Date	After a specified date, the target rate will not be used
Services	Select a service for a current rate (calls, SMS, data)

Policy	<p>This option allows selecting a rate type for a code: regular rate or an additive (extra) rate:</p> <ul style="list-style-type: none"> ◦ regular rate - this policy signifies a usual rate definition for the event; ◦ additive (extra) rate - this policy signifies that this rate will be added to a regular rate for the event. <p>During billing the system takes one regular rate and all additive (extra) rates that are appropriate for the call. Please note that a regular /additive rate table will be determined by accessible dynamic and static tags used for the call.</p> <div style="background-color: #ffffcc; padding: 10px; border: 1px solid #ccc;"> <p>⚠ Attention</p> <p>Please note that the system uses only the 'Rate' parameter from the additive rates' settings when billing.</p> </div>
Time Profile	Time profile that will be used for a current rate. For example, business time, non-business time, weekends , etc.
Tag	Specify a tag for the respective rates. If it's not applicable, assign a (@) tag as default
Notes	Additional information about the current rate
Stash Future Rates	<p>Select what the system should do to the future rates for the same destinations existing in the system:</p> <ul style="list-style-type: none"> • preserve; • stash.
Force Notification	<p>Select the system behavior regarding the notification process for the newly created rate:</p> <ul style="list-style-type: none"> • hold; • force.
Number Length	<p>Specify a minimum and maximum length of the destination number.</p> <p>For example, if you have a rate of 3 USD for 123 Dst Code with indicated number length from 6 to 9, and another rate of 5 USD for the same 123 Dst Code without specified number length, all calls with a Dst Number between 6 and 9 digits will be billed by 3 USD, otherwise, by 5 USD.</p>

Screenshot: Adding a New Rate

Rates

GENERAL SETTINGS

Rate Table:

Src Code:

Src Code Name:

Code:

Code Name:

LIMITATIONS

Effective Date:

End Date:

Services:

Policy:

Time Profile:

RATING SETTINGS

Rate: USD

Interval: sec

Min Volume: sec

Grace Volume: sec

Setup Fee: USD

EXTRA

Tag:

Notes:

Stash Future Rates:

Force Notification:

Number Length: —


After you finish filling in all the fields, click .

Editing Rate

Starting from the v.3.18, there is a possibility of inline rates editing. For this, click on a respective rate line once. You will be able to correct the **Src** and **Dst Code**, **Rate**, **Effective Date**, **Notes**, **SF**, **Min**, **Int**, and **Time Profile** columns:

Screenshot: *Inline editing a Rate*

Rate Table	Src Code	Src Code Name	Code	Code Name	Rate	Effective Date	Notes	SF	Min	Int	Policy	Time Profile		
RT 0 ORIG			1	USA	2 USD	2018-12-15 10:20:41		2	1	1	Regular	non-business	✓	✖

When you are done, click the  icon to confirm the change without page reload.

⚠ Attention

After a rate was updated, it is still present in the list of filtered rates (if enabled) regardless of the set values. You need to **update the page** to see the filtered list without the changed rate (if the changes do not align with the filter).


Mass Rate Edit

It's possible to make a mass update of the rates filtered by the rate table by clicking on Mass Edit. The drop-down menu will appear, where you need to fill in the fields according to your needs. There are six general parameters that can be applied to a field:

- **preserve** - the default configuration that saves the rate not edited. Leave this parameter unchanged if required;
- **set to** - it allows to edit rates, for example, specify the same effective date for all rates at once, regardless of previous configurations;
- **inc for** - here you can indicate how the original value increased;
- **dec for** - here you can indicate how the original value decreased;
- **absolute** - take the entered value as an absolute one;
- **relative** - take the entered value as a relative one.

The list of mass edit fields is as follows:

Screenshot: *Mass Edit button*

 **Mass Edit**

Status:

Rate:

SF:

Tag:

Min Volume:

Interval:

Grace Volume:

Effective Date:



End Date:

Time Profile:

Notes:

Number Length min:

Number Length max:

Field	Description
Status	Change rates statuses. Available options: preserve, set to
Rate	<p>Change rates values. Available options: preserve, set to, inc for, dec for, absolute, relative. You can increase or decrease the value either by fixed number or percent. To increase or decrease by percent, enter % sign after the desired number.</p> <div>  Warning Do not enter non-numeric symbols. </div>
SF	<p>Change setup fee values. Available options: preserve, set to, inc for, dec for, absolute, relative. You can increase or decrease the value either by fixed number or percent. To increase or decrease by percent, enter % sign after the desired number.</p> <div>  Warning Do not enter non-numeric symbols. </div>
Tag	Change rates tags. Available options: preserve, set to
Min. Volume	Change minimal volume values. Available options: preserve, set to
Interval	Change tariffication interval values. Available options: preserve, set to
Grace Volume	Change grace volume values. Available options: preserve, set to
Effective Date	Change rates start date values. Available options: preserve, set to
End Date	Change rates end date values. Available options: preserve, set to
Time Profile	Change rates profiles. Available options: preserve, set to
Notes	Change rates notes. Available options: preserve, set to
Number Length Min	Change the minimum length of destination numbers. Available options: preserve, set to
Number Length Max	Change the maximum length of destination numbers. Available options: preserve, set to

After indicating the necessary fields, click the **Preview** button. You will see a new rate table with edited details, where you can choose one of the following options:

- By clicking **Insert As New**, the edited rates will be added as new ones that will replace existent under specified conditions (for example, change of rate and effective date);
- By clicking **Update Current**, the edited rates will have their values updated with the new ones.

To delete all displayed rates, click **Delete All** in a Mass Edit menu.

Advanced Search

Use the **Advanced Search** drop-down menu (see screenshot) by clicking on a blue downward arrow icon in the top right corner of the tab. To open additional settings, click the **Advanced** button.

Screenshot: Rates tab search settings

Rate Table:	<input type="text"/>	current/future	2019-01-14 09:48:32	sent/not sent	<input type="text"/>
Code:	<input type="text"/>	Time Profile:	<input type="text"/>	Prev Diff Status:	<input type="text"/>
Code Name:	<input type="text"/>	Tag:	@	Next Diff Status:	<input type="text"/>
Src Code:	<input type="text"/>	Services:	<input type="text"/>	Import File:	<input type="text"/>
Src Code Name:	<input type="text"/>	Rate:	<input type="text"/> — <input type="text"/>	Min Volume:	<input type="text"/> — <input type="text"/>
Policy:	Regular x	Setup Fee:	<input type="text"/> — <input type="text"/>	Interval:	<input type="text"/> — <input type="text"/>
Status:	<input type="text"/>	End Date:	<input type="text"/> — <input type="text"/>	Grace Volume:	<input type="text"/> — <input type="text"/>
Advanced			Query		

Field	Description
Rate Table	Filter rates by a selected rate table
Src /Dst Code /Name	Search by the title or code . When filtering rates by code/code name, you can enter, for example, 1 as a value to get the output of all rates for the codes 1, 12, 123 , etc. Alternatively, you can enter USA to get the output of USA, USA proper, USA general , etc. That said, this field takes the value of code% or code_name% .
Policy	Search by the policy of the rate: <ul style="list-style-type: none"> • regular • additive
Status	Search by the state of the rate: <ul style="list-style-type: none"> • active • stashed (<i>not confirmed</i>). This state means that the rate is not used for the billing or routing process.
State	Search by the period of a rate during which the rate is active, expired, etc., as compared to the date specified in the next field. The following states are available to choose from a drop-down list: <ul style="list-style-type: none"> • current/future - includes current and future rates • current on - the search includes rates that are active for a specified date • future for - the future rates compared with a specified date • past for - the search rates that are expired for a specified date • all - includes all rates
Time Profile	Search by the time profile of the rate
Tag	Search by an assigned tag
Services	Search by the service, for which rates will work
Rate	Search by the rate , the price interval could be specified
Setup Fee	Search by the setup fee of the rate , the interval could be specified
End Date	Search by the expiration date of the rate
Notification status	Search by the date of rate notifications to the clients: <ul style="list-style-type: none"> • sent/not sent • sent • not sent <p>The field will be autocompleted with a date of the last notification of the filtered rates.</p>

Prev Diff Status	Search by the cost changes of the current rate from previous . The following types are available to choose from a drop-down list: <ul style="list-style-type: none"> • <i>Decreased</i> • <i>Increased</i> • <i>Not changed</i> • <i>New</i>
Next Diff Status	Search by the cost changes of the next rate from the current . The following types are available to choose from a drop-down list: <ul style="list-style-type: none"> • <i>Decreased</i> • <i>Increased</i> • <i>Not changed</i> • <i>New</i>
Import File	Search by the title of an imported file , choose a file from the drop-down list of all available. If the list is empty, there are no imported files.
Min Volume	Search by the minimal volume of event that will be tariffed
Interval	Search by the tariffication interval
Grace Volume	Search by the interval of the free time

When you have a filtered output and want to add a new rate, it will inherit filtered settings (a.k.a. will have them autocompleted in the adding form). These settings are **Rate Table, Policy, Time Profile, Service, Tag**.

Attention

When you filter rates by the state (for example, **current/future, future for, current on**), the **stashed** (not-confirmed) rates will not show up in the search results. To include these rates, choose **all** from the drop-down list.

Stashed rates

If you see the rate rows colored in yellow, it means these rates are in pending state and you need to confirm them all (click the **Confirm Filtered Rates** button). Unconfirmed rates appear during the import process.

Screenshot: Rates tab settings

Src Code	Src Code Name	Dst Code	Dst Code Name	Rate	Effective Date	Min	Int	Extra	
902	Canada	1210	United States	— 0.9900	2018-12-12 00:00:00+00	1	1	TP: all time	Stashed
782	Canada	1212	United States	3.0000 ▼ 2.0000	2018-12-12 00:00:00+00	1	1	TP: all time	Stashed
778	Canada	1205	United States	— 0.8700	2018-12-12 00:00:00+00	1	1	TP: all time	Stashed
709	Canada	1209	United States	1.4000 ▲ 2.0000	2018-12-12 00:00:00+00	1	1	TP: all time	Stashed
604	Canada	1203	United States	— 0.8700	2018-12-12 00:00:00+00	1	1	TP: all time	Stashed
506	Canada	1207	United States	— 0.9900	2018-12-12 00:00:00+00	1	1	TP: all time	Stashed
431	Canada	1201	United States	1.0000 1.0000	2018-12-12 00:00:00+00	1	1	TP: all time	Stashed
250	Canada	1202	United States	— 0.9900	2018-12-12 00:00:00+00	1	1	TP: all time	Stashed
236	Canada	1206	United States	— 0.8700	2018-12-12 00:00:00+00	1	1	TP: all time	Stashed

Confirm Filtered Rates OK Cancel Apply