

Audit Log

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Section overview

When it comes to keeping an ear to the ground about what is going on in the system, the **Audit Log** section comes to your rescue. This section displays detailed information concerning all **actions** performed by users in JeraSoft Billing with **Clients**, **Resellers**, **Accounts**, **Calling Cards**, **DIDs** (see screenshot below):

Screenshot: Audit Log section main window

Audit Log

Rows 1 – 10

10

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Clients

| Item | Changes | Modification Time | Called By | User |
|------------|--|------------------------------|---|-----------|
| Customer E | Last Invoiced: 2017-06-07 ← 2017-05-24 | 12/26/2017 13:20:03 +0000 | — invoicing | |
| Customer E | Last Invoiced: 2017-05-24 ← 2017-05-10 | 12/26/2017 12:20:02 +0000 | — invoicing | |
| My Client | Role: both ← none | 12/26/2017 12:15:29 +0000 | Account Creation CoreAPI JSON-RPC | Demo User |
| My Client | Routing Plan ID: 20 ← 6 | 12/26/2017 11:56:04 +0000 | Client Modification CoreAPI JSON-RPC | Demo User |
| My Client | Orig Rate Table ID: 64 ← 56 Term Rate Table ID: 63 ← 56 | 12/26/2017 11:55:38 +0000 | Client Modification CoreAPI JSON-RPC | Demo User |
| My Client | ID: 640 Reseller ID: 3 Type: 0 | 12/26/2017 11:49:33 +0000 | Client Creation CoreAPI JSON-RPC | Demo User |

| Column Name | Description |
|-------------------|--|
| Action Type | Depending on the type of action, one of the following icons will be displayed in the columns: <ul style="list-style-type: none"> - a new system item was created - a system item was edited - a system item was deleted |
| Item | System item (Client , Account , Reseller , Calling Card , DID Management) that a certain action was applied to |
| Changes | The list of changes with detailed information on what exactly was changed |
| Modification Time | Data and time of applied actions |
| Called by | Action Name (<i>Account Creation</i> , <i>Client Removal</i> , etc.) and Service that is responsible for a specific action |
| User | Name and IP address of a user who performed an action |

Attention

If you change the **Mail Templates** in the **Reseller** settings, these updates **will not** be displayed in the **Audit log**

Advanced Search

The displayed list of audit actions is automatically filtered by **Client** item that is indicated by a red downward arrow icon of **Advanced Search** drop-down menu. Search menu is presented with the following fields:

Screenshot: Advanced Search drop-down menu

Audit Log

Clients

| Item | Changes | Modified |
|------------|--|---------------------|
| Customer E | Last Invoiced: 2017-07-05 ← 2017-06-21 | 12/26/2017 12:15:29 |
| Customer E | Last Invoiced: 2017-06-21 ← 2017-06-07 | 12/26/2017 12:15:29 |
| Customer E | Last Invoiced: 2017-06-07 ← 2017-05-24 | 12/26/2017 12:15:29 |
| Customer E | Last Invoiced: 2017-05-24 ← 2017-05-10 | 12/26/2017 12:15:29 |
| My Client | Role: both ← none | 12/26/2017 12:15:29 |

Item Type: **Clients**

Name:

Action:

User:

Period: Custom —

Called By:

Reset Search

About 0.1353s

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| Field | Description |
|------------------|--|
| <i>Item Type</i> | <p>Select a respective item type from the given list:</p> <ul style="list-style-type: none">• Client• Account• Reseller• Calling Card• DID Management <p>By default, the field value is Clients.</p> |
| <i>Name</i> | Insert a name of the respective item (e.g., Customer A, 3439-005318618, etc.) |
| <i>Action</i> | Choose a type of action: Creation, Modification, or Removal |
| <i>User</i> | When search settings are applied, only events whose Date value Period, from value will be displayed |
| <i>Period</i> | You can choose either Custom period (e.g., Today, Last 7 Days, Last Month, This Year) or set an exact date and time with Datpicker |
| <i>Called by</i> | <p>Select Action Name from the provided list:</p> <ul style="list-style-type: none">• Client Creation• Client Modification• Client Removal• Full Client Removal• Mass Client Modification• Note Creation• Forced Rate Notification• Account Creation• Account Modification• Account Removal• Reseller Creation• Reseller Modification• Reseller Removal• Calling Card Creation• Calling Card Modification• Calling Card Removal• DID Creation• DID Modification• DID Removal• DID Import• DID Mass Edit• Invoice Creation• Rate Table Creation• Rate Table Modification• Rate Table Removal |

! Attention

In case a **client**, **account**, or **reseller** was **deleted** (but not **fully**), there is a possibility to see a state of this item at the time of its removal, by clicking on its **name** in the **Item** column.

