

Fields	Description
<i>Period</i>	Define the period for the mismatches report. You can customize it by selecting specific time and date or choose predefined options from the list like <i>This Year</i> , <i>Last Month</i> , <i>Yesterday</i> , etc.
<i>Timezone</i>	Select a timezone from the list. By default, the field value is set to <i>UTC</i> .

Service	Choose the desired service from the list (e.g. Calls , SMS , etc.).
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Screenshot: Mismatches Report query form

Mismatches Report

Period: Custom

2018-01-01

00:00:00

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2018-01-15

23:59:59

UTC

Service: SMS

Query

- Once the data has been filtered, you need to fill in the fields to the right of the desired table and click a respective **Query xDR** button to create a report.

Fields	Description
Type	Choose the type of calls for generating the report: all/origination/termination .
Duration	Select the continuance of calls: all/non-zero/zero .
Output	Indicate the output type: Web/CSV/Excel XLSx/Excel XLS .

Screenshot: Creating a report

Type: all

Duration: non-zero

Output: Web

Query xDR

If you select **Web** in the **Output** field, you'll be forwarded to the **xDRs List** section with detailed information on a selected mismatched data. However, if in the **Output** field you select any file format from the list, a mismatched report of the chosen format will be downloaded to your computer.

Knowledge Base Articles

Error rendering macro 'contentbylabel'

parameters should not be empty