

Dashboard

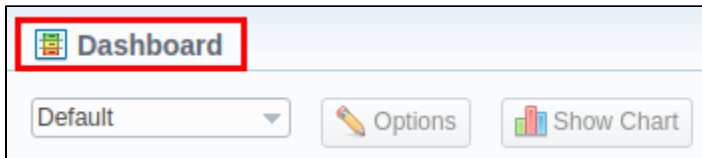
The **Dashboard** is the customizable section with charts that provide a vivid visual representation of the most relevant report data in one place.

It allows you to monitor your customer's activities in real time by providing visual charts on some most crucial information. Here you can find all the charts that were created in the **Summary Report**, **Orig-Term Report** and **Active Calls** sections and exported to the **Dashboard**.

To know more about charts, visit our ["How to create a statistic chart?"](#) article in Knowledge Base.


To start working with this section, please use the quick access toolbar (see the screenshot below):

Screenshot: Dashboard toolbar

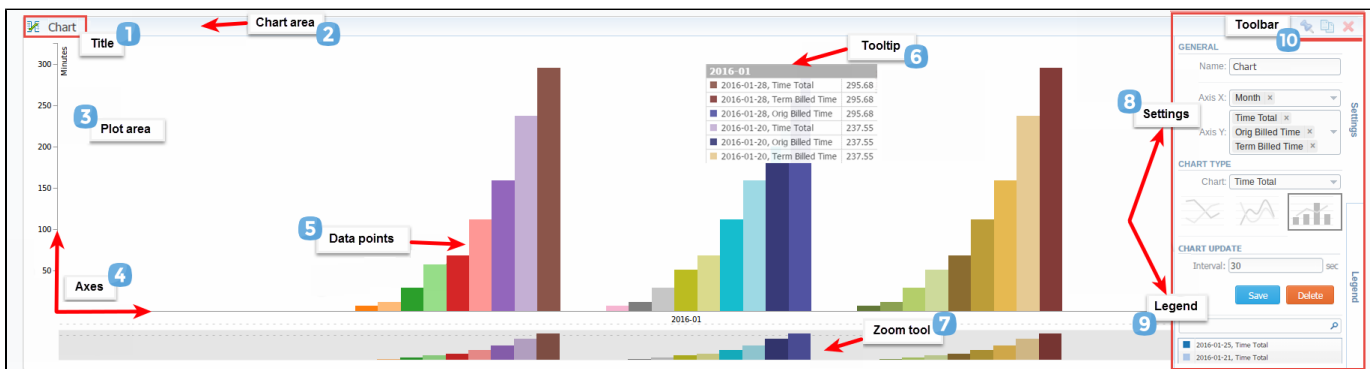


1. You can have **several dashboards** in the section. To pick a target dashboard, click on the respective field and select a relevant dashboard (for example, **Default**) from the drop-down list.
2. To view the advanced settings, press the **Options** button on the toolbar.
 - You can **change the name** of the respective dashboard, specify a new name in the **Dashboard name** field, click **Save** and reload the page.
 - To **copy the dashboard**, click **Copy** and reload the page. Then you select it in the list of available dashboards.
 - You can also **remove any dashboard**. Simply select it, open settings, and click the **Delete** button.
3. To add a relevant chart to the dashboard, click the **Show Chart** button. Then choose the category of the chart (i.e., **Summary** report/**Orig-Term** report/**Active Calls**) and select the respective chart from the drop-down list. You could add several charts and use the vertical scrolling to browse the dashboard.

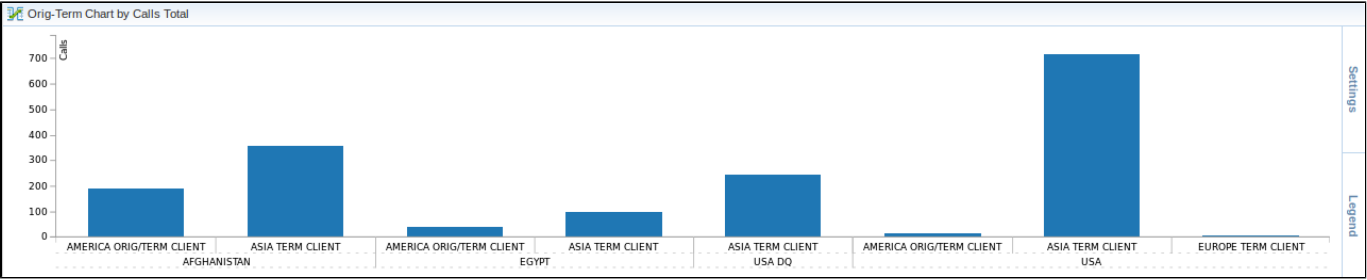
Attention

- **Resellers and administrators** have their own dashboards. The created dashboards while logged in the system as respective Reseller will be visible **only** for this Reseller.
- You can **plot in the chart only existing statistics** in the report. It doesn't show time periods where there is no data. You can check an actual date interval by clicking the **Info**  icon, and it could be different from the specified interval if there is no data for the period.
- When you choose the **Time parameters for the X-Axis** (i.e., Year, Month, Date, Time) and there is only one period, the **line chart** will not display the data. For example, if you choose the **Month** option on **X-Axis** and the statistics are only presented for January, the **line chart** will be empty in this case.

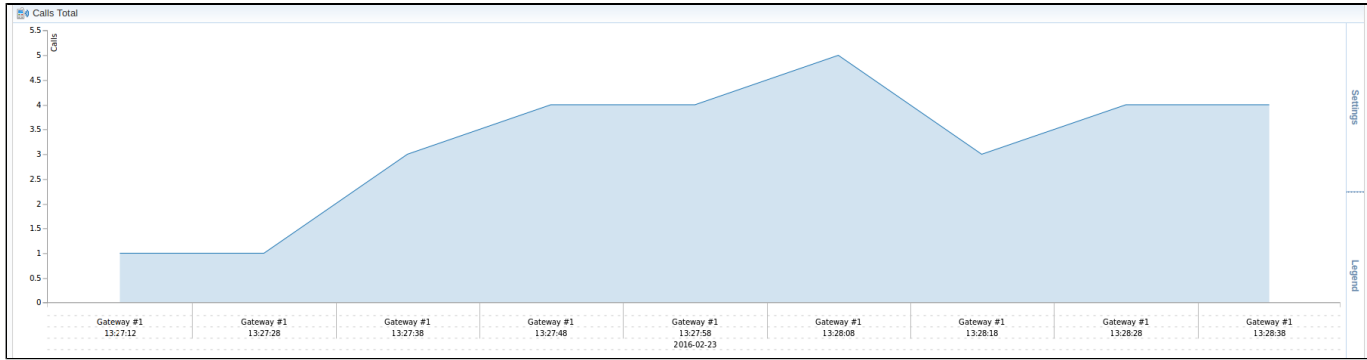
Screenshot: General example of a chart



Screenshot: Orig-Term chart



Screenshot: Active calls chart



Knowledge Base Articles

Error rendering macro 'contentbylabel'

parameters should not be empty