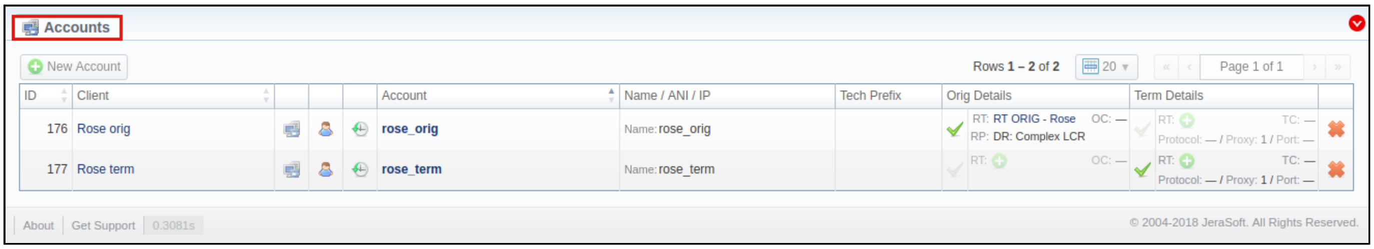
Accounts

In this article

Section overview

This section is designed to create and manage all clients' accounts in the system. Any clients can have an unlimited number of unique accounts. Accounts are a key tool for clients' identification in JeraSoft Billing. The section is presented in the form of a table with the following columns:

Screenshot: Accounts section

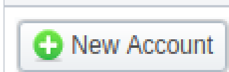


Column Name	Description
ID	Account's identification number
Client	Client's name
Account	Account's name
Name/ANI/IP	The way of clients' identification
Tech Prefix	Technical prefix for users' identification
Orig Details	Originator settings
Term Details	Terminator settings

Attention

- It's possible to add multiple accounts with the same IP address and different protocols/ports.
- When you **delete an account** from the system, all **associated statistics will be removed, amounts will be refunded and the client's balance will increase.** We recommend deactivating useless accounts instead of completely deleting them from the system. You can deactivate an account by disabling ***Originator/Terminator Settings*** checkboxes.

The section contains the respective list of functional buttons and icons.

Button/Icon	Description
	Allows creating a new client's account
	Allows filtering accounts by a specified client
	Allows viewing specified client's profile in the **Clients** section
	Allows viewing client's change history in the **Audit log** section

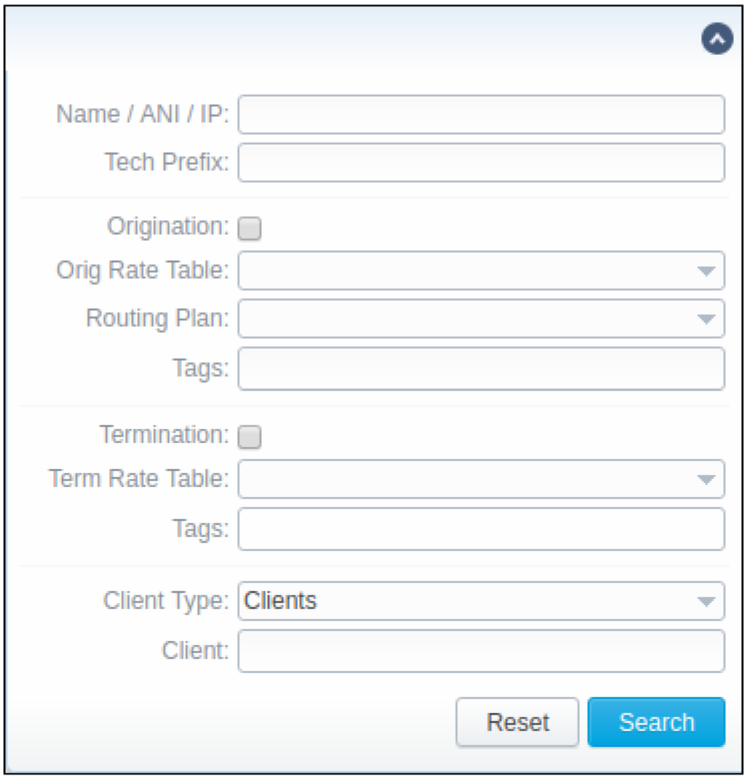
	Indicates that the Orig/Term rate table or routing plan is assigned to an account
	Allows deleting an account from the system

Advanced Search

Use the ***Advanced Search*** drop-down menu for fast navigation in the section (for instance, displaying accounts belonging to a certain client) by clicking on a red downward arrow icon.

You can start a quick search by typing your keywords in a target field and clicking the **Search** button.

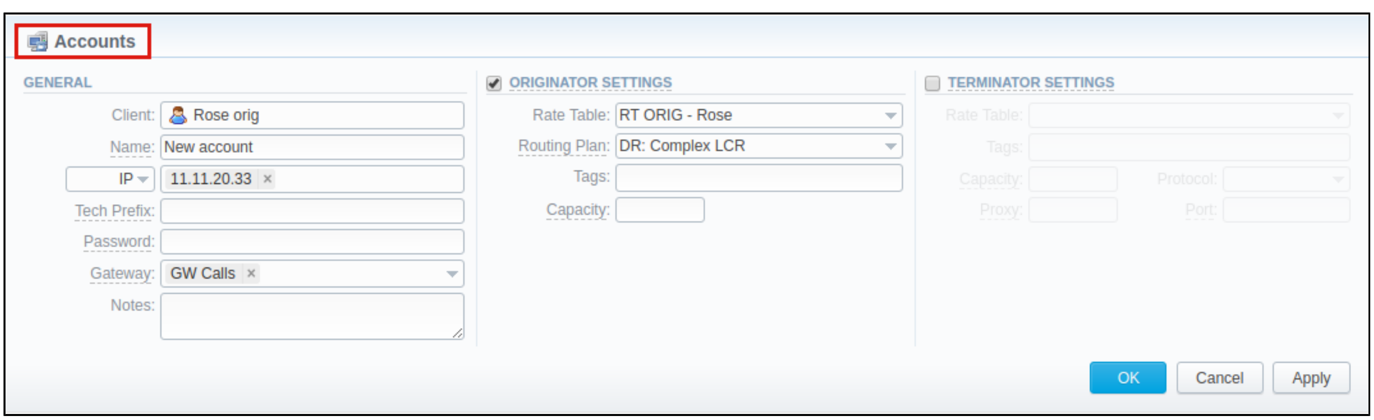
Screenshot: Advanced Search drop-down menu



Adding New Account

To add a new account, click the **New Account** button and fill in the respective fields. Then click the **OK** button. The list of fields is as follows:

Screenshot: Adding new account



Information block	Fields and Description	
General	General information about a new client's account	
	• ***Client***	Specify a client, to whom this account belongs
	• ***Name***	Define the name of an account for JeraSoft Billing
	• ***Ident by***	The *JeraSoft Billing system* allows client identification in 3 different ways, you need to select one of below-mentioned: • **IP** – gateway IP-address. You can specify multiple addresses, by dividing them with “;”. Moreover, you can specify the **subnet with mask here** in CIDR-format, e.g., ***10.0.0.0/24, 200.200.200.208/28*** • **Name** – gateway name or user login, used for identification • **ANI** (Automatic Number Identification) – callee's or caller's phone number
	• ***Tech Prefix***	Define technical prefix that is used to identify users when **multiple clients use the same gateway**
	• ***Pasword***	Set a user's password that is used with login/password identification on a switch. In addition, it can be used through the default authentication mechanism. For more info, please consult your switch system manuals. Note that you can **automatically generate** a password or **show** it by clicking on the icon or the abc icon respectively.
	• ***Gateway***	Specify a gateway for the account, which will be in use only when billing this host calls. It is possible to assign more than one gateway to one account.
	• ***Notes***	Additional information about a current account
Originator Settings	Settings for your customers, who send calls to your switch	
	• ***Rate Table***	Select a rate table for a current origination account (it will have a higher priority than a rate table set for the whole client)
	• ***Routing Plan***	Indicate a routing plan for a current origination account
	• ***Tag***	Specify a tag for a current origination account
	• ***Capacity***	Set limitation for the number of simultaneous calls within this account
Terminator Settings	Settings for your vendors, whom you send calls from your switch to	
	• ***Rate Table***	Select a rate table for a current termination account (it will have a higher priority than a rate table set for the whole client)
	• ***Tag***	Specify a tag for a current termination account

	• ***Capacity***	Indicate capacity for respective traffic direction
	• ***Protocol***	Select respective protocol for a current termination gateway
	• ***Proxy***	Define proxy for a current termination gateway
	• ***Port***	Set port for a current termination gateway

Attention

- You can add an **unlimited** number of accounts for **each client**
- It's possible to add multiple accounts with the **same IP** address and **different protocols/ports** or **different gateways**

Knowledge Base Articles

Error rendering macro 'contentbylabel'

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