

Audit Log

In this article

- [Section overview](#)
- [Advanced Search](#)

Section overview

When it comes to keeping an ear to the ground about what is going on in the system, the **Audit Log** section comes to your rescue. This section displays detailed information concerning all **actions** performed by users in JeraSoft Billing with **Clients**, **Resellers**, **Accounts**, **Calling Cards**, **DIDs** (see screenshot below):

Screenshot: Audit Log section main window

Audit Log					
Clients		Rows 1 – 10		Page 1	
Item	Changes	Modification Time	Called By	User	
Customer E	Last Invoiced: 2017-06-07 ← 2017-05-24	12/26/2017 13:20:03 +0000	— invoicing		
Customer E	Last Invoiced: 2017-05-24 ← 2017-05-10	12/26/2017 12:20:02 +0000	— invoicing		
My Client	Role: both ← none	12/26/2017 12:15:29 +0000	Account Creation CoreAPI JSON-RPC	Demo User	
My Client	Routing Plan ID: 20 ← 6	12/26/2017 11:56:04 +0000	Client Modification CoreAPI JSON-RPC	Demo User	
My Client	Orig Rate Table ID: 64 ← 56 Term Rate Table ID: 63 ← 56	12/26/2017 11:55:38 +0000	Client Modification CoreAPI JSON-RPC	Demo User	
My Client	ID: 640 Reseller ID: 3 Type: 0	12/26/2017 11:49:33 +0000	Client Creation CoreAPI JSON-RPC	Demo User	

Column Name	Description
Action Type	Depending on the type of action, one of the following icons will be displayed in the columns: <ul style="list-style-type: none"> - a new system item was created - a system item was edited - a system item was deleted
Item	System item (Client , Account , Reseller , Calling Card , DID Management) that a certain action was applied to
Changes	The list of changes with detailed information on what exactly was changed
Modification Time	Data and time of applied actions
Called by	Action Name (<i>Account Creation</i> , <i>Client Removal</i> , etc.) and Service that is responsible for a specific action
User	Name and IP address of a user who performed an action

Attention

If you change the **Mail Templates** in the **Reseller** settings, these updates **will not** be displayed in the **Audit log**

Advanced Search

The displayed list of audit actions is automatically filtered by **Client** item that is indicated by a red downward arrow icon of **Advanced Search** drop-down menu. Search menu is presented with the following fields:

Screenshot: Advanced Search drop-down menu

Audit Log

Clients

Item	Changes	Modified
Customer E	Last Invoiced: 2017-07-05 ← 2017-06-21	12/26/2017 12:15:29
Customer E	Last Invoiced: 2017-06-21 ← 2017-06-07	12/26/2017 12:15:29
Customer E	Last Invoiced: 2017-06-07 ← 2017-05-24	12/26/2017 12:15:29
Customer E	Last Invoiced: 2017-05-24 ← 2017-05-10	12/26/2017 12:15:29
My Client	Role: both ← none	12/26/2017 12:15:29

Item Type: **Clients**

Name:

Action:

User:

Period: Custom —

Called By:

Reset Search

Field	Description
Item Type	<p>Select a respective item type from the given list:</p> <ul style="list-style-type: none"> • Client • Account • Reseller • Calling Card • DID Management <p>By default, the field value is Clients.</p>
Name	Insert a name of the respective item (e.g., Customer A, 3439-005318618, etc.)
Action	Choose a type of action: Creation, Modification, or Removal
User	When search settings are applied, only events whose Date value Period, from value will be displayed
Period	You can choose either Custom period (e.g., Today, Last 7 Days, Last Month, This Year) or set an exact date and time with Datpicker
Called by	<p>Select Action Name from the provided list:</p> <ul style="list-style-type: none"> • Client Creation • Client Modification • Client Removal • Full Client Removal • Mass Client Modification • Note Creation • Forced Rate Notification • Account Creation • Account Modification • Account Removal • Reseller Creation • Reseller Modification • Reseller Removal • Calling Card Creation • Calling Card Modification • Calling Card Removal • DID Creation • DID Modification • DID Removal • DID Import • DID Mass Edit

! Attention

In case a **client**, **account**, or **reseller** was **deleted** (but not **fully**), there is a possibility to see a state of this item at the time of its removal, by clicking on its **name** in the **Item** column.