

Notification and Monitoring

Notification messages distribution and other monitoring settings contain the underwritten fields:

Screenshot: Notification and Monitoring settings window

NOTIFICATION AND MONITORING

<input checked="" type="checkbox"/>	Event on Missing Account	Send an event to events log, when client/account was not identified during processing of XDRs or RADIUS Authorization
<input checked="" type="checkbox"/>	Event on Missing Rate	Send an event to events log, when destination/rate was not identified during processing of XDRs or RADIUS Authorization
<input type="checkbox"/>	Event on zero time calls	Send events even if a call has zero length
Resend low-balance events every:	<input type="text" value="24"/> hour(s)	How often to resend email regarding low customer's balance
Rate changes notification period:	<input type="text" value="5"/> hour(s)	Customer will be informed regarding rates changes in given amount of hours after the actual change.
Watch for free space at:	<input type="text" value="/opt/jerasoft:20;/var/lib/postgresql:30"/>	Monitor free disk space. You can specify full path where to monitor and percent of space delimited by ":". When free space is less than specified percent of the whole disk size - the system will send an alert.

Field	Description
Event on Missing Account checkbox	If checked, activates notification sending when no account was found
Event on Missing Rate checkbox	If checked, activates notification sending when no rate was found
Event on zero time calls checkbox	If checked, activates all previous checkboxes effects when calls with zero duration were found
Resend low balance events every, hour(s)	Set the frequency of low balance notification resending service
Rate changes notification period, hour(s)	Specify the frequency of rate changes notification period
Watch for free space at	<p>Here you can specify folders that will be monitored for available disk space. To add a folder, specify its path, and by using the “:” symbol, choose the percentage of disk space, below which the system will send warning notifications.</p> <p>For example, /opt/jerasoft:20 means that if free disk space is below 20 percent in the /opt/jerasoft/ folder, the notification will be sent. You can add multiple folders in this field by delimiting them with the “;” symbol.</p>