Routing Plans

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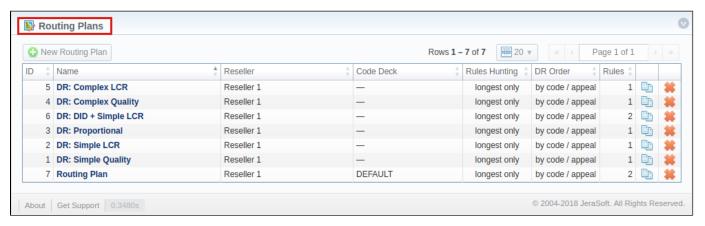
Section overview

The **Routing Plans** section is available if your JeraSoft Billing includes the **Routing Module**. To access the *Routing Plans* section, please log in to your system and go to **Routing > Routing Plans**.

This section allows managing your routing rules for customers, providers, and destinations. Each routing plan should be assigned to a respective customer (originator) for the proper work of the routing process.

You can combine both routing rules (**dynamic** and **static**) while creating a routing plan, also assign separate rules to each destination. Here you can find a list of created routing plans.

Screenshot: Routing Plans section



Column	Description
ID	ID number of a routing plan
Name	Name of a routing plan
Reseller	Name of a reseller, a corresponding routing plan has been assigned to as owner
Code Deck	Name of code deck that has been applied to a corresponding routing plan
Rules Hunting	A respective hunting rule that has been applied to a routing plan
DR Order	A name of dynamic routing order that has been selected to organize routing rules
Rules	A number of rules specified in a respective routing plan

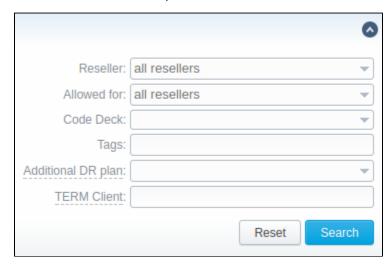
Functional **buttons/icons**, presented in the section, are as follows:

Button/Icon	Description						
◆ New Routing Plan	Allows to create a new routing plan						
P	Allows to copy an existing routing plan to the section						

Advanced Search

In the top right corner of the section above the table, an **Advanced Search** drop-down menu is located. By clicking on a blue downward arrow icon, a drop-down menu with the following structure is displayed:

Screenshot: Advanced Search drop-down menu

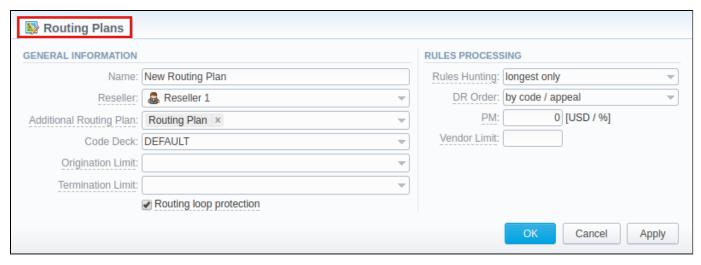


Field	Description
Reseller	Select from the list of all Resellers, Sub-resellers and Managers registered in the system
Allowed for	Select from the list of all Resellers, Sub-resellers, and Managers that are assigned to a routing plan in the Origination Limit field
Code Deck	Select from the list of all Code Decks in the system
Tags	Specify a certain Tag that was added to a routing plan
Additional DR Plan	Select a routing plan that was assigned as an additional in the Additional Routing Plan field
TERM Client To apply the specified	Specify a termination client that was assigned to any routing plan rule search criteria, click the Search button; to cancel the applied parameters, click the Reset button.

Adding a New Routing Plan

To create a new routing plan, click the New Routing Plan button, and fill in the following fields in the pop-up window.

Screenshot: Routing Plans window



Information Fields Description Block

General Information	General routing plan information								
	Name	Title of a routing plan							
	Reseller	Define the reseller/owner of a current routing plan							
	Additional Routing Plan	Specify a DR plan, which will be additional for a current plan							
	Code Deck	Select a Code Deck if you wish to have names of your code to be specified in the <i>Code Name</i> field							
	Origination Limits	Define the company or companies, which will have access to this routing plan (also this restriction will be extended to their sub-companies).							
		If there is no specified company, the following routing plan is available for all companies.							
	Termination Limits	Select the company or companies, which will have a limit in termination for vendors who use it (sub-companies are not included)							
	Rooting Loop Protection ch eckbox	Excludes originating client from the list of terminators. If it is unchecked, it will be possible to route calls between different accounts of the same client. It is enabled by default.							
Rules	Options of rules	processing							
Processing	Rules Hunting	Select a hunting mode (the way how rules will be executed). They are as follows: • longest only – routing will find only the longest matching code							
		• all matching — all possible matches will be found, including even the shortest codes							
		By default, the longest only option is set.							
	DR Order	Specify a method of routes sorting in a routing table. The options are:							
		 by appeal/code – routes will be sorted according to their resulting appeal value and then grouped by codes 							
		• by code/appeal - routes will be grouped by codes and then sorted by appeal value							
		By default, the by code/appeal option is set.							
	РМ	Define a Profit Margin value for a current rule here. It can be specified either as a percent value (e.g., 16%), or in a system currency (e.g., 5 for 5 USD).							
	Vendor Limit	Determine the number of allowed routes for the same vendor to use (if a vendor has multiple accounts). You can set the limit only for accepted account routes , not including the accounts blocked by the term groups. If the field is left empty, the number is unlimited.							

Attention

Please note that the *Origination Limit* and *Termination Limit* fields are visible only during:

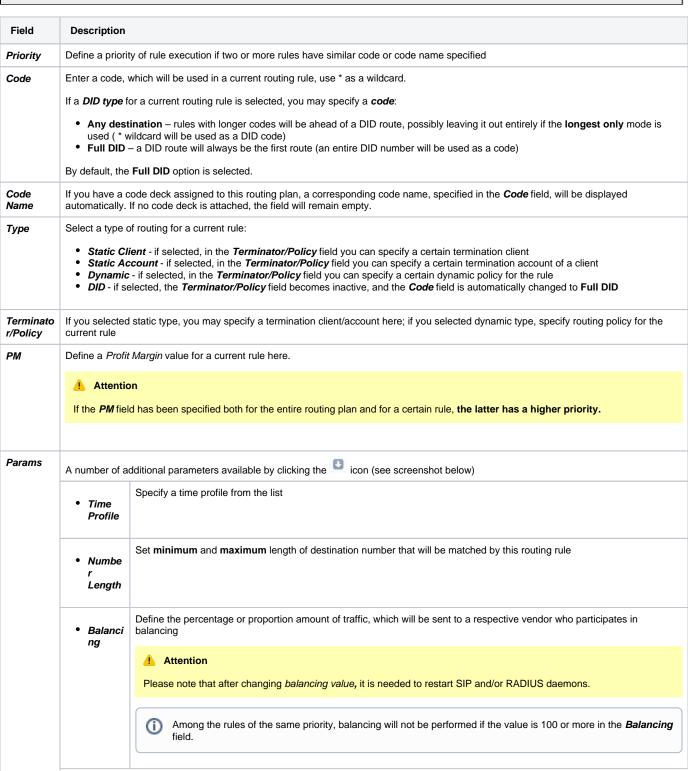
- new routing plan creation;
- editing of already created routing plan if a specified Reseller of this routing plan has at least one sub-reseller or manager.

Routing Rules tab

Once a routing plan has been created, routing rules are to be determined (see screenshot below). To do that, click on a routing plan's name and you will enter **Routing Rules** tab, then, click the **Add rule** button and fill in the following fields:

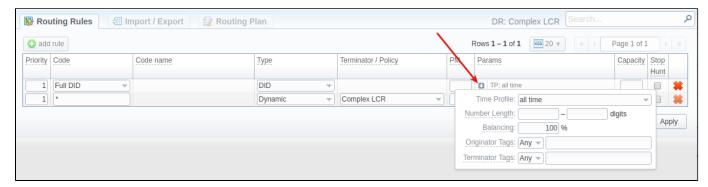
Screenshot: Routing Rules tab





You can specify respective originator tags here. If nothing is specified, it works for all. • Origina all - applies for originators if all specified tags are present. tor Tags any - applies for originators if at least one of the specified tags is presented. Here you can add terminator tags that that will be used for terminators. If nothing is indicated, it works only for terminators Termin without tags. Please note, this parameter is available only for dynamic rules ator Tags Capacity Limit capacity for the current rule (leave blank for unlimited) Stop If this field is checked, this means that rule search will be stopped when matched with the current one and all the consecutive rules will not Hunt be executed for a current call checkbox

Screenshot: Routing rules settings



Import/Export tab

The Import/Export tab allows a user to either upload desired routing rules (choose a file on a computer through a form and click **Process**), or download current routing plan rules in a .csv file by clicking the **Process** button (see screenshot).

Screenshot: Import/Export tab



Please pay attention that the column order in importing file must correspond to the one presented in the screenshot below.

Screenshot: Importing file format

Code	Code name	Priority Type	Client	Account	Policy	PM	Time Profile	Number length min	Number length max	Balancing	Originator Tags	Terminator Tags	Capacity	Stop Hunt
1268*		1 Static	Vendor Figaro				all time			100				
7	7	1 Dynamic			Simple LCR		all time			100				
1758*		1 Static	Vendor Lotos				all time			100				
1	L	1 Static	Vendor Figaro			5%	all time		15	70				
1	L	1 Static	Vendor Lotos				all time			30				
1	L	2 Dynamic			Simple Quality		all time			100	origination group 1	Termination group		
*		2 Dynamic			Simple LCR		all time			100				
2	2	1 Static	Vendor Figaro				all time			50	origination group 2			
3	3	1 Static	Vendor Profit				all time			100				
4	ı	1 Static	Vega_DID_provider				all time			100				



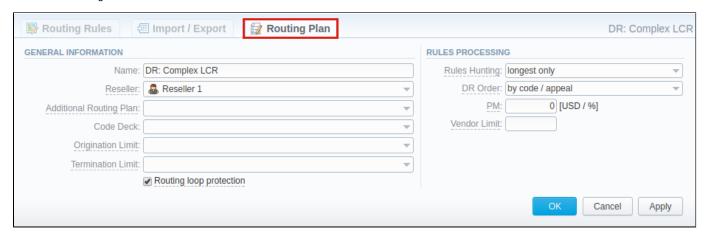
Attention

After all information has been entered and rules created, you need to go to **Management > Clients/Accounts** sections and assign this routing plan to one or more of your origination clients or client's accounts.

Routing Plan

If you wish to change your routing plan settings, you can always do so by going to the Routing Plan tab. The list of fields in a tab is identical to that on a routing plan creation page (see screenshot below).

Screenshot: Routing Plan tab



Knowledge Base Articles

Error rendering macro 'contentbylabel'

parameters should not be empty