

# Call Shops

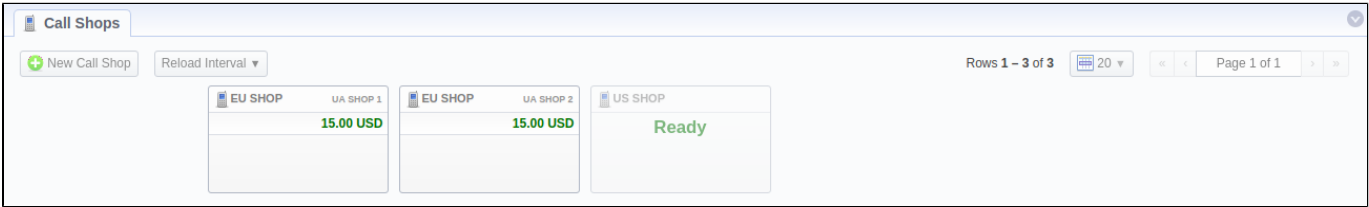
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## Section overview

The Call Shops section allows you to create and manage call shops networks. Each call shop is a **RADIUS-based** customer. That's why for correct work of the Call Shops section, RADIUS must be enabled. The section consists of all existing call shops, each containing such details as name, balance, rate table, etc. (see screenshot below).

Screenshot: Call Shops section main window



## Advanced Search

In the top right corner of the section above the table, the **Advanced Search** drop-down menu is located. To filter section data, fill in the following drop-down menu and click **Search**:

Screenshot: Advanced Search drop-down menu

## Creating a New Call Shop

To create a new call shop, click the **New Call Shop** button and fill in the following details in a pop-up window:

Screenshot: Creating new call shop / Clients form

**Clients**

**SYSTEM INFORMATION**

Name:   
Reseller: Company Name  
Currency: USD  
Timezone: Default (UTC)  
Status: Active

**ORIGINATOR SETTINGS**

Allowed Credit: 100 USD  
Rate Table: AMERICA ORIG  
Tax Profile:

**DYNAMIC ROUTING**

Routing Plan: to Europe  
Capacity: 2 Channels

OK

Cancel

Field	Description
<b>Name</b>	Enter a name for a call shop
<b>Reseller</b>	Select a reseller that will be an owner of this call shop
<b>Currency</b>	Specify preferred currency
<b>Timezone</b>	Choose a preferred timezone
<b>Status</b>	Select a status for this call shop: <ul style="list-style-type: none"> <li>• <b>active</b></li> <li>• <b>stop</b></li> <li>• <b>deleted</b></li> </ul>
<b>Allowed Credit</b>	Specify the credit value here
<b>Rate Table</b>	Choose a rate table this call shop will be using
<b>Tax Profile</b>	Specify a Tax Profile this call shop will be using
<b>Routing Plan</b>	Select a routing plan, if you wish to use dynamic routing for this call shop
<b>Capacity</b>	You can limit origination capacity for this call shop in this field

When all information is entered, click **OK** and a call shop will appear on the list.

## Steps to activate a call shop

When a call shop is created, you will be forwarded to the [Accounts](#) section. To activate a call shop, you need to follow these steps:

1. In the **Accounts** section, create an account for your call shop's account. Specify a rate table here, if you didn't indicate it in call shop's settings.
2. Return to the **Call Shops** section. Your call shop will be marked as Ready. To proceed, click on its name.
3. Fill in the respective form (see screenshot below) and click the **Activate** button. Now, your call shop is ready.

*Screenshot: Call shop settings*

**Call Shops**

Call Shop 2

Initial Payment:  USD  
Credit Limit:  USD

Activate

Close

## Interval Reload

Also, you may **set an interval** for call shops list **reloading**. To do this, click the **Reload Interval** button and select the value from the drop-down list.

**⚠ Attention**

Please note, that the **Calculator** tool must be in a **real time mode** for correct Call Shops work.


## Finalize/Reactivate a Call Shop

According to your demands, you can change an active period of the call shop.


Therefore, you may finish the call shop activities by clicking the **Finalize** button. Or you can reactivate the same call shop when it's over by clicking **Reactivate** on the toolbar.

To open the window with respective settings, click on the name of the call shop when it's already activated.

*Screenshot: Call Shop settings*

 **Call Shops**

Call Shop 1

CURRENT SESSION		CURRENT SESSION CALLS: 0
Duration:	0:00:00	<div> No calls were made in this session</div>
Cost:	0.00 USD	
Balance:	5.00 USD	
Credit Limit:	15.00 USD	
<div><div>Finalize</div><div>Reactivate</div></div>		<div><div>Print Bill</div><div>Close</div></div>

Also, you can print the bill of the following call shop by using the **Print Bill** button. To close the window, click a respective button.