Dashboard

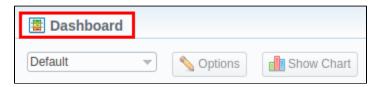
Dashboard is the customizable section with charts that provide a vivid visual representation of the most relevant report data in one place.

It allows you to monitor your customer's activities in real-time by providing visual charts on some most crucial information. Here you can find all the charts that were created in the **Summary Report, Orig-Term Report** and **Active Calls** sections, and exported to the **Dashboard**.

To know more about charts, visit our "How to create a statistic chart?" article in Knowledge Base.

To start working with this section, please use the quick access toolbar (see the screenshot below):

Screenshot: Dashboard toolbar



- 1. In the section, you can have **several dashboards**. To pick a target dashboard, click on the respective field and select a relevant dashboard (for example, **Default**) from the drop-down list.
- 2. To view the advanced settings, press the **Options** button on the toolbar.
 - You can change the name of the respective dashboard, specify a new name in the Dashboard name field, click Save, and reload the page.
 - To copy the dashboard, click Copy and reload the page. Then, you select it in the list of available dashboards.
 - Also, you can remove any dashboard. Simply select it, open settings, and click the Delete button.
- To add a relevant chart to the dashboard, press click the Show Chart button. Then choose the category of the chart (i.e., Summary report/Orig-Term report/Active Calls) and select the respective chart from the drop-down list. You could add several charts and use the vertical scrolling to browse the dashboard.

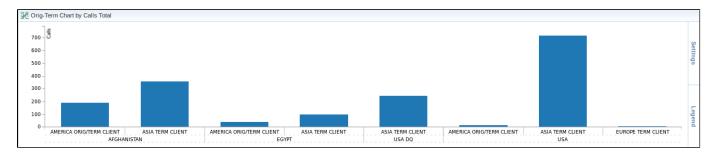
Attention

- Resellers and administrators have their own dashboards. The created dashboards while logged in the system as respective Reseller will be visible only for this Reseller.
- You can **plot in the chart only existing statistics** in the report. It doesn't show time periods where there is no data. You can check an actual date interval by clicking the **Info** icon and it could be different from the specified interval if there is no data for the period.
- When you choose the *Time parameters for the X-Axis* (i.e., Year, Month, Date, Time) and there is only one period, the *line chart* will not display the data. For example, if you choose the *Month* option on X-Axis and the statistics is only presented for January, the *line chart* will be empty in this case.

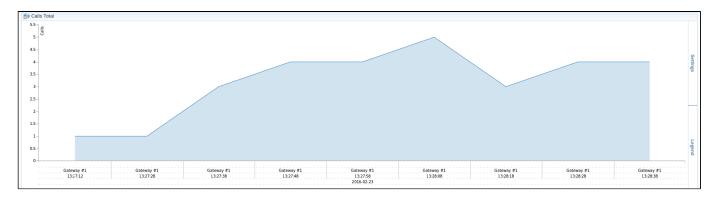
Screenshot: General example of chart



Screenshot: Orig-Term chart



Screenshot: Active calls chart



Knowledge Base Articles

Error rendering macro 'contentbylabel'

parameters should not be empty