

Rates Management

Recommended rates management practice includes a few tips that can make routine job easier.

Tip 1: If you received an update for your rate table, do not delete or edit already existing information. Simply import updated price list on top of your current one, this will update your rates with new effective dates, while no longer actual rates will be hidden. Read more about importing process in [Import](#) article.

Tip 2: If an existing rate was changed and **Effective From** field specifies a date that have passed, then all calls will not be automatically rerated using this new rate. You must rerate them manually with [xDRs Rerating](#) section.

Tip 3: As an example of calculation, let's imagine that **Rate** = 1, **Min Time** = 30, **Interval** = 1, **Grace Time** = 2, **Setup Fee** = 0,3, where:

- **Rate** – is a price per unit of a servie.
- **Min Time** – minimal time of call that will be tarified.
- **Interval** – tariffication interval which is used, when **Min Time** time expires.
- **Grace Volume** – time interval that will not be tarified (free time). For instance, if you specified 5 sec as **Grace time**, it means that all calls with duration up to 5 seconds (including calls with session time of 5 seconds) will be free of charge.
- **Setup Fee** – call fee, which is charged when call duration is longer than 0 seconds, and there is no specified grace time.

So, according to the given data if call duration was less than 2 seconds, then total call cost will be 0 currency units. If call duration was between 3 and 30

seconds, then total call cost will be
$$Setup\ fee + \frac{Rate}{60\ seconds} \cdot Min\ Time$$
 which is 0,8 currency units regarding the presented data. If call

duration was more than 30 seconds, then total call cost will be
$$Setup\ fee + \frac{Rate}{60\ seconds} \cdot quantity\ of\ call\ seconds$$
 currency units.

Tip 4: You can change rate tables' currency in **Parameters** tab.

Tip 5: All rate fields that define time have time format in seconds, while in **Rate** field you specify the cost for 1 full minute of call.

Tip 6: If you require to perform bulk update or edit of your rates, you can use **Mass Edit** feature. Please be advised that mass edit will be applied only to **current / future** rates. So, prior to editing, make sure you filtered target rates accordingly.

Knowledge Base Articles

Error rendering macro 'contentbylabel'

parameters should not be empty