Accounts

Section overview

This section is designed to create and manage all clients' accounts in the system. Any clients can have unlimited amount of unique accounts. Accounts are a key tool for clients' identification in JeraSoft VCS. The section is presented in a form of a table with the following columns:
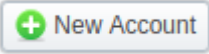
Screenshot: Accounts section

ID	Client				Account	Name / ANI / IP	Tech Prefix	Orig Details	Term Details	
176	Rose orig				rose_orig	Name: rose_orig		✓ RT: RT ORIG - Rose OC: — / RP: DR: Complex LCR	RT: ⊕ TC: — / Protocol: — / Proxy: 1 / Port: —	✖
177	Rose term				rose_term	Name: rose_term		RT: ⊕ OC: —	✓ RT: ⊕ TC: — / Protocol: — / Proxy: 1 / Port: —	✖

Column Name	Description
ID	Account's identification number
Client	Client's name
Account	Account's name
Name/ANI/IP	The way of clients identification
Tech Prefix	Technical prefix for users identification
Orig Details	Settings of the Originator
Term Details	Settings of the Terminator

⚠️ **Attention**

- It's possible to add multiple accounts with the same IP address and different protocols/ports.
- When you **delete an account** from the system, all **associated statistics will be removed, amounts will be refunded, and client's balance will increase.** We recommend deactivating useless accounts instead of completely deleting from the system. You can deactivate an account simply disabling *Originator/Terminator Settings* checkboxes.

The section contains the respective list of functional buttons and icons.

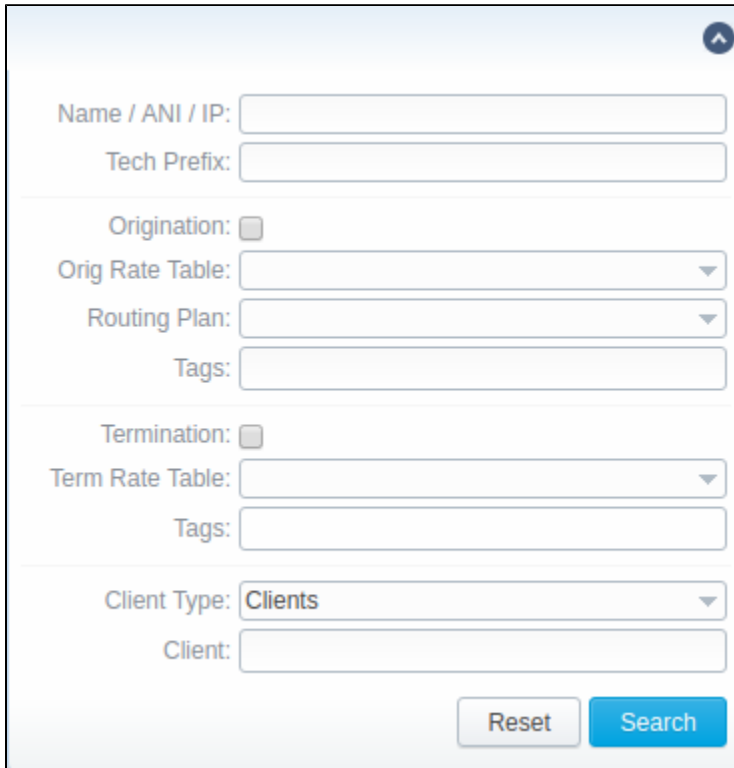| Button/Icon	Description
⊕ New Account	Allows creating a new client's account
🖥️	Allows filtering accounts by a specified client
👤	Allows viewing specified client's profile in the **Clients** section
🕐	Allows viewing client's change history in the **Audit log** section

✔		Indicates, which Orig/Term rate table or routing plan is assigned to an account
✖		Allows deleting an account from the system

Advanced Search

Use the *Advanced Search* drop-down menu for fast navigation in the section (for instance, displaying accounts belonging to a certain client*)* by clicking on the red downwards arrow ⌄ icon.

You can start a quick search by typing your keywords into a target field and pressing the **Search** button.
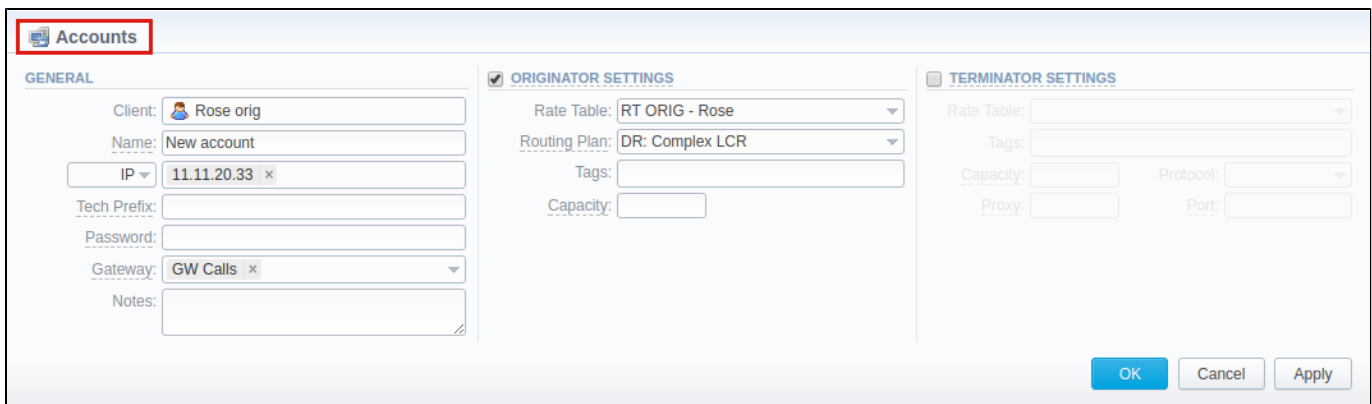
Screenshot: Advanced Search drop-down menu


Adding New Account

To add a new account, press the **New Account** button and fill in the respective fields. Then, press **OK**. The list of fields is as follows:

Screenshot: Adding new account

Information block	Fields and Description
General	General information about new client's account
	• **Client** — Specify a client whom this account belongs to
	• **Name** — Define a name of an account for JeraSoft VCS
	• **Ident by** — The *VCS system* allows client identification in 3 different ways. You need to select one of the below-mentioned: • **IP** – gateway IP-address. You can specify multiple addresses, by dividing them with ";". Moreover, you can specify the **subnet with mask here** in CIDR-format: e.g., *10.0.0.0/24, 200.200.200.208/28* • **Name** – gateway name or user login, used for identification • **ANI** (Automatic Number Identification) – callee or caller phone number
	• **Tech Prefix** — Define a technical prefix, that is used to identify users, when **multiple clients use the same gateway**
	• **Password** — Set a user's password that is used with login/password identification on a switch. Also, it can be used through default authentication mechanism. For more info, please consult your switch system manuals. Note that you can **automatically generate** a password or **show** it by clicking on the ⤨ or abc icon, respectively.
	• **Gateway** — Specify a gateway for the account, which will be in use only when billing this host calls. It is possible to assign more than one gateway to one account.
	• **Notes** — Additional information about current account
Originator Settings	Settings for your customers, who send calls to your switch
	• **Rate Table** — Select a rate table for current origination account (it will have higher priority than a rate table set for the whole client)
	• **Routing Plan** — Indicate a routing plan for a current origination account
	• **Tag** — Specify a tag for a current origination account
	• **Capacity** — Set limitation for the number of simultaneous calls within this account
Terminator Settings	Settings for your vendors, whom you send calls from your switch
	• **Rate Table** — Select a rate table for a current termination account (it will have higher priority than a rate table set for the whole client)
	• **Tag** — Specify a tag for a current termination account
	• **Capacity** — Indicate capacity for respective traffic direction

			Select respective protocol for current termination gateway
	• *Prot ocol*		
	• *Proxy*		Define proxy for a current termination gateway
	• *Port*		Set port for a current termination gateway

⚠️ **Attention**

- You can add an **unlimited** number of accounts for **each client**
- It's possible to add multiple accounts with the **same IP** address and **different protocols/ports** or **different gateways**

Knowledge Base Articles

Error rendering macro 'contentbylabel'

parameters should not be empty