

# Welcome to JeraSoft

## On this page

## What is JeraSoft Billing?

JeraSoft Billing is **Agile Billing Solution for IoT/M2M and Telecom Providers** (Retail Services, Mobile VoIP, Business Telephony, OTT, Wholesale VoIP and SMS). JeraSoft Billing supports wholesale prepaid and postpaid customers, call centers, calling cards, call shops, and custom services and **offers a wide variety of modules** that are aimed at automating standard tasks for VoIP Operators. They include [Dynamic Routing](#), [Rates Management](#), [Retail Services](#), [Jurisdictional Billing](#), and [xDRs Disputes](#).

## Getting started

This **Documentation Portal** is designed to make you immediately productive with JeraSoft Billing and provides real-time access to all software documentation including how to work with billing solution, common usage cases, step-by-step integration instructions, etc.

| <a href="#">JeraSoft Billing First Steps</a>                                                                                                                                                                                        | <a href="#">User Guide</a>                                                                                                                            | <a href="#">Knowledge Base</a>                                                                                            | <a href="#">Integration Manual</a>                                                                                                        | <a href="#">Release Notes</a>                                                                                                     |
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| We suggest <b>our new customers</b> that wish to kick off with JeraSoft Billing follow the <a href="#">First Steps</a> guide and check for all initial steps to start using the system, making their environment secure and stable. | To have an <b>overview of the platform key features</b> and useful information regarding its usage, please check out our <a href="#">User Guide</a> . | When having questions about common <b>usage cases</b> or troubleshooting, visit the <a href="#">Knowledge Base</a> guide. | To view step-by-step guides describing <b>integration</b> with switches, gateways, you can visit the <a href="#">Integration Manual</a> . | Be aware of <b>what's new</b> in the system. Please also check <a href="#">the Release Notes</a> before scheduling your upgrades. |

Please select one of the guides on **the left navigation bar** to get started. It definitely helps you understand how all of the pieces fit together.

## Can't find what you want?

- **Search** for a page using *Quick search bar* on the top that shows results from the current space only.



- Ask **questions** to our support team via [web helpdesk](#) or e-mail: [support@jerasoft.net](mailto:support@jerasoft.net) or search the [Knowledge Base](#) guide.
- Browse all topics in the sidebar menu.

## Archival user manuals

Explore historical user manuals for previous versions of JeraSoft Billing. These manuals provide in-depth guidance on using past versions of our system. While we always recommend using the latest documentation for the most up-to-date information, these archival manuals can be invaluable for referencing older functionalities or configurations.

- [JeraSoft Billing 3.16](#)
- [JeraSoft Billing 3.15](#)
- [JeraSoft Billing 3.14](#)
- [JeraSoft Billing 3.13](#)
- [JeraSoft Billing 3.12](#)
- [JeraSoft Billing 3.11](#)
- [JeraSoft Billing 3.10](#)
- [JeraSoft Billing 3.9](#)
- [JeraSoft Billing 3.8](#)
- [JeraSoft Billing 3.7](#)
- [JeraSoft Billing 3.6](#)
- [JeraSoft Billing 3.5](#)
- [JeraSoft Billing 3.4](#)