

# Dashboard

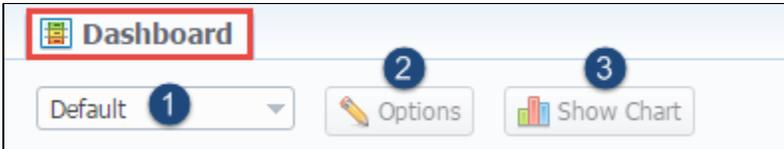
**Dashboard** is the customizable section with charts that makes the most relevant report data available on one screen.

It allows you to monitor your customer's activities in real-time, by providing visual charts on some most crucial information. Here you can find all charts that were created in the **Summary Report**, **Orig-Term Report** and **Active Calls** sections and exported to the **Dashboard**.

To know more about charts visit our Knowledge Base and look through the article "[How to create a statistic chart?](#)".

To start work with this section, please use the quick access toolbar (see the screenshot below):

Screenshot: Dashboard toolbar



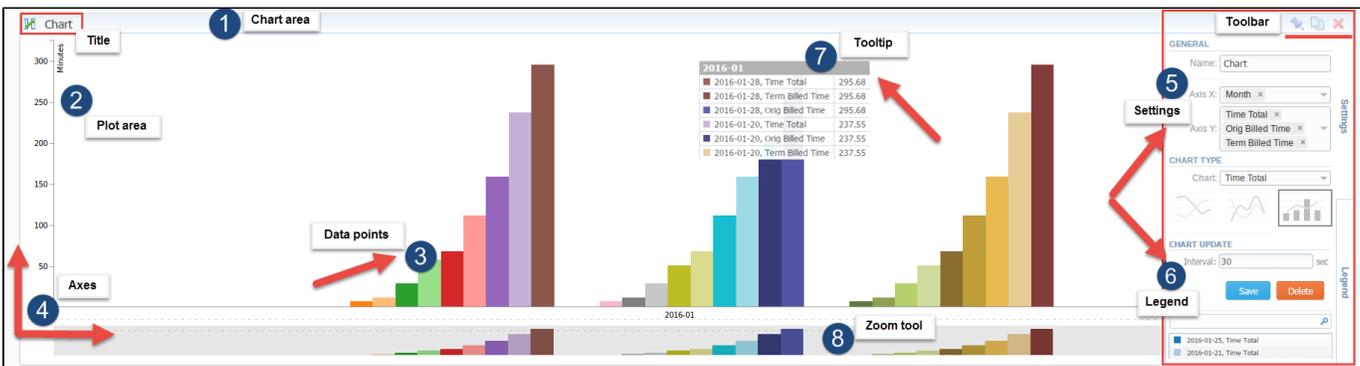
- Here you can **browse dashboard space**. You can have several dashboards. Click on the field and select a relevant *Dashboard* (for example, *Default*) from the drop-down list.
- To view the advanced settings click the **"Options"** button on the toolbar.
  - You can **change the name** of the respective dashboard by typing the text in the **"Dashboard name"** field, click "Save" and reload the page.
  - To **copy the dashboard**, click "Copy" and reload the page. Then you check the list of available dashboards.
  - Also, you can **remove any dashboard** by clicking the "Delete" button.
- To add a relevant chart to the dashboard, click the **"Show Chart"** button. Then choose the category of the chart (i.e. *Summary report /Orig-Term report/ Active Calls*) and select the respective chart from the drop-down list. You could add several charts and use the vertical scrolling to browse the space.

**i** Please note, the **Resellers and admins** have its own dashboards. The created dashboards while logged in the system as respective Reseller will be visible only for this Reseller.

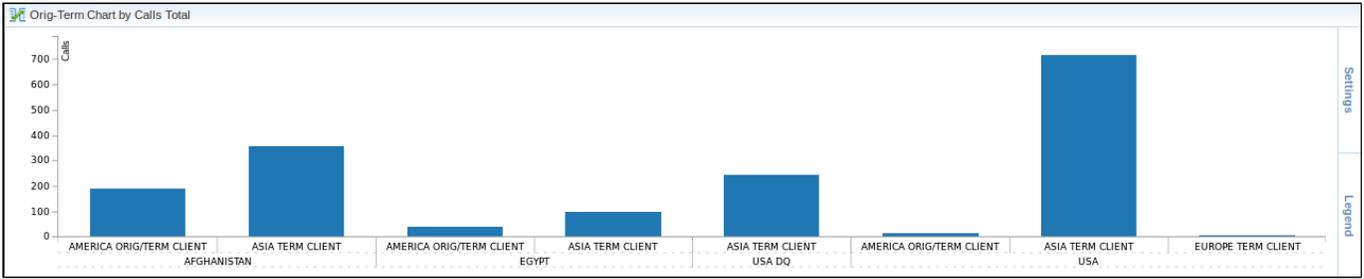
**✓** Please note that you can **plot in the chart only existing statistics** in the report. It doesn't show time periods where there is no data. You can check an actual date interval by clicking the **Info icon** **i** and it could be different from the specified interval if there is no date for the period.

**!** When you choose the **Time parameters for the Axis X** (i.e. Year, Month, Date, Time) and there is only one period, the **line chart** will not display the data. For example, if you choose the Month on Axis X and the statistics is only presented for January, the **line chart** will be empty in this case.

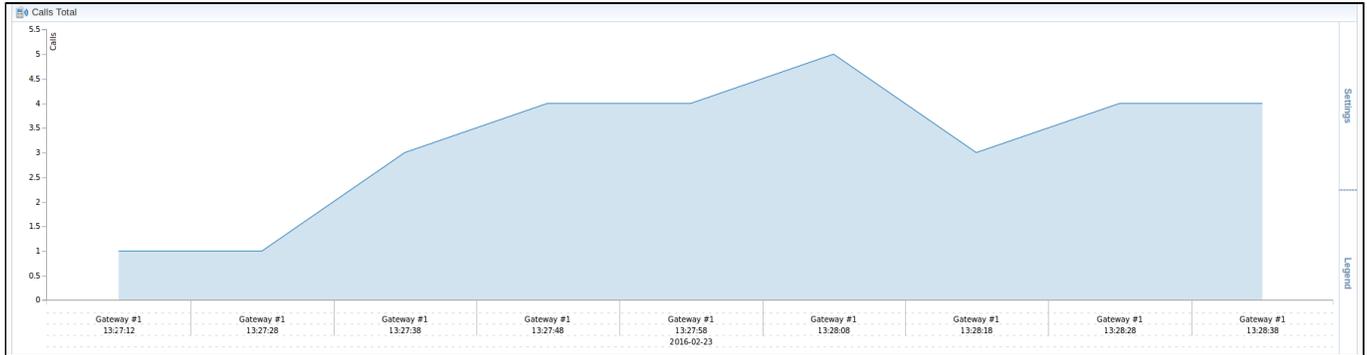
Screenshot: General example of chart



Screenshot: Orig-Term chart



Screenshot: Active calls chart



## Knowledge Base Articles

- [Why there are no active sessions?](#)
- [Why it is impossible to use Code and Code Name filters in Dashboard section?](#)
- [Why Dashboard doesn't show statistics?](#)