

Welcome to JeraSoft

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What is JeraSoft Billing?

JeraSoft Billing is **Agile Billing Solution for IoT/M2M and Telecom Providers** (Retail Services, Mobile VoIP, Business Telephony, OTT, Wholesale VoIP and SMS). JeraSoft Billing supports wholesale prepaid and postpaid customers, call centers, calling cards, call shops, and custom services and **offers a wide variety of modules** that are aimed at automating standard tasks for VoIP Operators. They include [Dynamic Routing](#), [Rates Management](#), [Retail Services](#), [Jurisdictional Billing](#), and [xDRs Disputes](#).

Getting started

This **Documentation Portal** is designed to make you immediately productive with JeraSoft Billing and provides real-time access to all software documentation including how to work with billing solution, common usage cases, step-by-step integration instructions, etc.

JeraSoft Billing First Steps	User Guide	Knowledge Base	Integration Manual	Release Notes
We suggest our new customers that wish to kick off with JeraSoft Billing follow the First Steps guide and check for all initial steps to start using the system, making their environment secure and stable.	To have an overview of the platform key features and useful information regarding its usage, please check out our User Guide .	When having questions about common usage cases or troubleshooting, visit the Knowledge Base guide.	To view step-by-step guides describing integration with switches, gateways, you can visit the Integration Manual .	Be aware of what's new in the system. Please also check the Release Notes before scheduling your upgrades.

Please select one of the guides on **the left navigation bar** to get started. It definitely helps you understand how all of the pieces fit together.

Can't find what you want?

- **Search** for a page using *Quick search bar* on the top that shows results from the current space only.



- Ask **questions** to our support team via [web helpdesk](#) or e-mail: support@jerasoft.net or search the [Knowledge Base](#) guide.
- Browse all topics in the sidebar menu.

Archival user manuals

Explore historical user manuals for previous versions of JeraSoft Billing. These manuals provide in-depth guidance on using past versions of our system. While we always recommend using the latest documentation for the most up-to-date information, these archival manuals can be invaluable for referencing older functionalities or configurations.

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